



**NATIONAL ASSOCIATION FOR
COURT MANAGEMENT**

**Annual Conference
July 13 – 17, 2008
Anaheim Marriot
ANAHEIM, CALIFORNIA**

EDUCATIONAL PROGRAM AND SOCIAL EVENTS

FRIDAY, JULY 11

8:30 am to 5:00 pm

NACM Officers Retreat (by invitation)

Gold Key I

SATURDAY, JULY 12

8:00 am to 3:00 pm

NACM Leadership Seminar (by invitation)

Orange County Ballroom 1 & 2

1:00 pm to 5:00 pm

NACM Board of Directors Meeting

Orange County Ballroom 3 & 4

SUNDAY, JULY 13

8:30 am to 12:00 Noon

NACM Board Meeting (continued if needed)

Platinum Ballroom 1

10:00 am to 12:00 Noon

FACT Steering Committee

Platinum Ballroom 2

12:00 Noon to 1:30 pm

Joint Briefing by Technology Stakeholder Groups
(combined FACT and JTC attendance)

Platinum Ballroom 2

1:00 pm to 8:00 pm

Registration and Conference Information

Platinum Ballroom Foyer

1:30 pm to 5:00 pm

Joint Technology Committee (JTC)

Platinum Ballroom 2

1:00 pm to 4:00 pm NACM Nominating Committee Interviews	Platinum Ballroom 7
4:00 pm to 4:30 pm NACM Host & Reporter Orientation	Platinum Ballroom 8
4:30 pm to 5:15 pm Michigan State University Certification Program General Overview and 2008 Annual Tracks on Essential Components and Caseflow Management Common Interest Group Leadership Discussion Meeting	Platinum Ballroom 10
5:15 pm to 6:00 pm NACM First-time Attendees Reception	Platinum Ballroom 1
6:00 pm to 8:00 pm President's Reception NACM President Paul Burke President-Elect Marcus Reinkensmeyer William Vickrey, California Administrative Office of the Courts Director	Platinum Ballroom 5 & 6

MONDAY, JULY 14

7:30 am to 5:00 pm Registration and Conference Information	Platinum Ballroom Foyer
8:00 am to 5:00 pm Dr Is In (by appointment)	Elite 2
8:30 am to 9:00 am Welcome & Introductions NACM President Paul J. Burke Honorable Nancy Wieben Stock, Presiding Judge, Orange County	Platinum Ballroom 5 & 6
9:00 am to 10:00 am Keynote Address: Partnering, Alliances, Relationships, and Connections Introduction by NACM President-Elect Marcus Reinkensmeyer <u>Presenter:</u> <i>Ed Rigsbee</i> Host: Michele Oken & Terri Johnson	Platinum Ballroom 5 & 6 Reporter: Randy Henderson
10:00 am to 10:15 am Refreshment Break	Platinum Ballroom 5 & 6

Concurrent Workshops Round I: Partnering for Justice and Effectiveness 10:15 am to 11:45 am

Problem Solving Courts I: The Essence and the Challenge is Partnering (Repeats at 1:45 pm) <u>Presenters:</u> <i>Greg Berman, Hon. Robert Keating, Adam Mansky, Brett Taylor, Alan Slater</i> Host: Janet Garcia	Platinum Ballroom 1 Reporter: Rufus Lynch
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Partnering for Justice, Caseflow, and Service Excellence

Monday, July 14 – Concurrent Workshops 10:15 am – 11:45 am Continued

The Planning and Design of Courthouse Space: Partners, Processes, Opportunities (Repeats at 1:45 pm)

Presenters: *Todd Phillips, Dan Wiley, Hon. Conrad Rushing*

Host: Frank Maiocco

Platinum Ballroom 2

Reporter: Jude Del Preore

Lessons Learned About Technology Partnering (FACT Sponsored) (Repeats at 3:30 pm)

Presenters: *Ron Dostal, Margie Borjon-Miller, Bob Steiner, Stephen Lee, Keith Massey, Christy Evans*

Host: Michelle Norhausen

Platinum Ballroom 3

Reporter: Cynthia Hernandez-Buter

Managing Change: Making Your Courthouse Safer

(Repeats at 3:30 pm)

Presenter: *Steve Steadman*

Host: Roy Wynn

Platinum Ballroom 4

Reporter: Sharon Prentiss

Voices from the Mainstream: Good to Great—Implications for Judicial Administration and Court Leaders

(Repeats at 1:45 pm)

Presenter: *Gordon Griller*

Host: Sally Pym

Platinum Ballroom 7

Reporter: Julie Torres-Zuanich

Essential Components I: Introduction: Purposes and Objectives of Essential Components (MSU #1)

(Does not repeat)

Presenter: *Alan Carlson*

Host: Suzanne Blavet

Platinum Ballroom 10

Reporter: Dawn Palermo

11:45 am to 1:30 pm

NACM Business Meeting and Awards Luncheon

Platinum Ballroom 5 & 6

Workshops Round II: Partnering for Justice and Effectiveness 1:45 pm to 3:15 pm

Problem Solving Courts I: The Essence and the Challenge Is Partnering (Repeat of 10:15 am)

Presenters: *Greg Berman, Hon. Robert Keating, Adam Mansky, Brett Taylor, Alan Slater*

Host: Susan Laniewski

Platinum Ballroom 1

The Planning and Design of Courthouse Space: Partners, Processes, Opportunities (Repeat of 10:15 am)

Presenters: *Todd Phillips, Dan Wiley, Hon. Conrad Rushing*

Host: Sharon Prentiss

Platinum Ballroom 2

Keynote Follow Up: Applying the Concepts

Presenter: *Ed Rigsbee*

Host: Edna Matamoros

Platinum Ballroom 5 & 6

Reporter: Vivian Valenzuela

Monday, July 14 – Concurrent Workshops 1:45 pm – 3:15 pm Continued

Voices from the Mainstream: Good to Great—Implications for Judicial Administration and Court Leaders Platinum Ballroom 7

(Repeat of 10:15 am)

Presenter: *Gordon Griller*

Host: Mike Bridenback

Partners in Case Management: A Court Management-School of Social Work Collaborative Model to Maximize Court Resources and the Administration of Justice Platinum Ballroom 8

Presenters: *Rufus S. Lynch and Jacquelyn Mitchell*

Host: David Slayton

Reporter: Paul Shapiro

Essential Components II: Scope and Parameters of Essential Components (MSU #2) Platinum Ballroom 10

Presenter: *Alan Carlson*

Host: Richard Luckham

Reporter: Linda Bowers

**3:15 pm to 3:30 pm
Refreshment Break**

Platinum Ballroom Foyer

Concurrent Workshops Round III: Partnering for Justice and Effectiveness 3:30 pm to 5:00 pm

Lessons Learned About Technology Partnering Platinum Ballroom 3

(FACT Sponsored) (Repeat of 10:15 am)

Presenters: *Ron Dostal, Margie Borjon-Miller, Bob Steiner, Stephen Lee, Keith Massey, Christy Evans*

Host: Anne Ouellette

Managing Change: Making Your Courthouse Safer Platinum Ballroom 4

(Repeat of 10:15 am)

Presenter: *Steve Steadman*

Host: Richard Luckham

Problem Solving Courts II: Good Courts That Work: The Latest Data Platinum Ballroom 8

Presenter: *Michael Rempel*

Host: David Slayton

Reporter: Rufus Lynch

What is Going On with NACM and Member Open Mike Platinum Ballroom 9

Presenters: *Marcus Reinkensmeyer and Suzanne Stinson*

Host: Brenda Lussier

Reporter: Susan Laniewski

Essential Components III: Operation and Evaluation of Court Programs (NOTE: WILL CONTINUE UNTIL 5:30 PM TO COMPLETE MSU REQUIRED HOURS) (MSU #3) Platinum Ballroom 10

Presenter: *Alan Carlson*

Host: Edna Matamoros

Reporter: Aurora Zamora

Monday, July 14 – Continued

5:00 pm to 6:00 pm

Open Discussion of Shared Interest
Groups at the 2009 Annual Conference

Platinum Ballroom 5 & 6

6:00 pm to 11:00 pm

Opening Social Event – Dinner at Disney’s California
Adventure Golden Vine Winery

Hotel Entrance

The Golden Vine Winery, located in Disney’s California Adventure, brings a little bit of Napa Valley to Southern California. Stroll the vineyard, enjoy a buffet dinner, and explore the California Adventure theme park until closing at 9 pm. At approximately 9:15 pm, the “Soarin’ Over California” ride in the park will be open for NACM attendees only until 10 pm.

TUESDAY, JULY 15

8:00 am to 5:00 pm

Registration and Conference Information

Platinum Ballroom Foyer

8:00 am to 5:00 pm

Dr Is In (by appointment)

Elite 2

8:30 am to 8:45 am

Justice Achievement Award Presentation
NACM President-Elect Marcus Reinkensmeyer
Keynote Introduction

Platinum Ballroom 5 & 6

8:45 am to 9:45 am

Keynote: Caseflow Management Excellence: A Challenge to
Court Managers

Platinum Ballroom 5 & 6

Moderator: *Marcus Reinkensmeyer*

Presenters: *Ernest Friesen with Maureen Solomon, John Clarke*

Host: Monica Richards

Reporter: Ken Kallman

9:45 am to 10:00 am

Refreshment Break

Platinum Ballroom 5 & 6

Concurrent Workshops Round IV: Case Processing Excellence

10:00 am to 11:30 am

Managing Civil Caseflow in Large Courts

(Repeats at 2:45 pm)

Presenters: *Maureen Solomon and Kent Batty*

Host: Stephanie Hess

Platinum Ballroom 1

Reporter: Deborah Taylor-Godwin

Using Technology to Support Caseflow Management (Repeats
at 1:00 pm)

Presenter: *John Greacen*

Host: Daenna Arellano

Platinum Ballroom 2

Reporter: Angie Murphy

Partnering to Improve Overloaded Traffic Court

Presenters: *Warner Hassel, John Slate, John Kennedy*

Host: Anne Ouellette

Platinum Ballroom 3

Reporter: Laura Miller

Partnering for Justice, Caseflow, and Service Excellence

Tuesday, July 15 – Concurrent Workshops 10:00 am – 11:30 am Continued

It's Like Ernie Said – What You Count, Counts!

(Repeats at 2:45 pm)

Presenters: *Dan Donovan and Steve Steadman*

Host: Ruthie Newcomer

Platinum Ballroom 4

Reporter: Sharon Prentiss

Performance-Based Criminal Case Processing and Decisions

(Repeats at 2:45 pm)

Presenter: *Bob Wessels*

Host: Monica Richards

Platinum Ballroom 8

Reporter: Karen Archer

Problem Solving Courts III: Good Courts That Effectively Process Cases and Achieve Due Process

Presenter: *Brett Taylor*

Host: Janet Garcia

Platinum Ballroom 9

Reporter: Scott Griffith

The Impact of Delay on Justice (MSU # 1)

Presenter: *Stephen Bouch*

Host: Deni Butler

Platinum Ballroom 10

Reporter: Pam Devault

11:30 am to 1:00pm

Lunch on your own

Concurrent Workshops Round V: Case Processing Excellence

1:00 pm to 2:30 pm

Using Technology to Support Caseflow Management (Repeat of 10:00 am)

Presenter: *John Greacen*

Host: Angie Murphy

Platinum Ballroom 2

Evaluating & Improving Criminal Caseflow Management

(Repeats at 2:45 pm)

Presenters: *Chris Crawford, Mary Sammon,*

Hon. Sharen Wilson

Host: Julie Fend

Platinum Ballroom 3

Reporter: Andra Motyka

Trial and Error: Failure and Innovation in Criminal Justice Reform

Presenters: *Adam Mansky, Mike Bridenback,*

Hon. Robert Keating

Host: Nancy Bullock

Platinum Ballroom 4

Reporter: Scott Griffith

Designing, Building and Renovating Courthouses and Justice Facilities II – Supporting Caseflow Management Excellence

(Repeats at 2:45 pm)

Presenters: *Michael Griebel, Ken Jandura, Paul Danna*

Host: Ruthie Newcomer

Platinum Ballroom 7

Reporter: Frank Maiocco

Caseflow Management in Limited Jurisdiction Courts: Managing a Photo Enforcement Program Via Partnership

Presenters: *Janet G. Cornell, Daniel W. Edwards*

Host: Rick Lewis

Platinum Ballroom 9

Reporter: Michele Gray

Partnering for Justice, Caseflow, and Service Excellence

Tuesday, July 15 – Concurrent Workshops 10:00 am – 11:30 am Continued

The Keys to Successful Caseflow Management (MSU # 2)

Presenter: *Stephen Bouch*

Host: Deni Butler

Platinum Ballroom 10

Reporter: Sharon Pretiss

2:30 pm to 2:45 pm

Refreshment Break

Platinum Ballroom Foyer

Concurrent Workshops Round VI: Case Processing Excellence

2:45 pm to 4:15 pm

Managing Civil Caseflow In Large Courts

(Repeat of 10:00 am)

Presenters: *Maureen Solomon and Kent Batty*

Host: Stephanie Hess

Platinum Ballroom 1

ADR Benefits for Litigants, Lawyers, and the Courts

Presenter: *D. Gene Valentini*

Host: Sally Pym

Platinum Ballroom 2

Reporter: Johnna Wyant

Evaluating & Improving Criminal Caseflow Management

(Repeat of 1:00 pm)

Presenters: *Chris Crawford, Mary Sammon, Hon. Sharen Wilson*

Host: Margaret Guidero

Platinum Ballroom 3

It's Like Ernie Said – What You Count, Counts!

(Repeat of 10:00 am)

Presenters: *Dan Donovan and Steve Steadman*

Host: Brenda Lussier

Platinum Ballroom 4

Designing, Building, and Renovating Courthouses and Justice Facilities II – Supporting Caseflow Management Excellence (Repeat of 1:00 pm)

Presenters: *Michael Griebel, Ken Jandura, Paul Danna*

Host: Janet Garcia

Platinum Ballroom 7

Performance-Based Criminal Case Processing and Decisions

(Repeat of 10:00 am)

Presenter: *Bob Wessels*

Host: Rachel Stanley

Platinum Ballroom 8

The Keys to Successful Caseflow Management (MSU # 3)

(Continued)

Presenter: *Stephen Bouch*

Host: Art Acevedo

Platinum Ballroom 10

Reporter: Nancy Dugas

WEDNESDAY, JULY 16**6:30 am****Runners and Walkers****Hotel Lobby****Fun Run/Walk Starts at 7:00 am****8:00 am to 5:00 pm****Registration and Conference Information****Platinum Ballroom Foyer****8:00 am to 5:00 pm****Dr Is In (by appointment)****Elite 2**

NACM Committee Meetings - All conference attendees are invited and welcome to attend any NACM committee meeting. A Committee Preference Form that includes the activities of each committee is included in the conference materials. If you have questions about the committees, please feel free to contact any NACM Board member.

9:00 am to 10:00 am**Publications Committee****Platinum Ballroom 4****10:00 am to 11:00 am****Conference Development Committee & Vendor Subcommittee****Platinum Ballroom 3****11:00 am to 12:00 Noon****Membership Committee/State Associations Committee****Platinum Ballroom 4****12:00 Noon to 12:30 pm****Website Committee Meeting****Platinum Ballroom 3****1:30 pm to 2:30 pm****Planning Committee****Platinum Ballroom 4****2:30 pm to 3:30 pm****AIA Committee****Platinum Ballroom 3****9:00 am to 2:45 pm****NACM Showcase Sessions****9:00 am to 9:45 am****Aptitude****Marquis Ballroom Northeast****9:00 am to 9:45 am****CourtAudio™****Marquis Ballroom Northwest****10:30 am to 11:15 am****Sierra/EMC****Marquis Ballroom Northeast****10:30 am to 11:15 am****Adobe****Marquis Ballroom Northwest****11:30 am to 12:15 pm****Tybera****Marquis Ballroom Northeast****11:30 am to 12:15 pm****LexisNexis****Marquis Ballroom Northwest**

Wednesday, July 16 – Continued

1:00 pm to 1:45 pm Extract Systems	Marquis Ballroom Northeast
2:00 pm to 2:45 pm Aptitude	Marquis Ballroom Northeast
10:00 am to 4:30 pm Exhibit Show	Marquis Ballroom Center & South
10:00 am to 12:00 Noon Court 2 Court	Marquis Ballroom Center & South
11:00 am to 12:30 pm Calendar Structures and Emerging Issues (MSU #4) <u>Presenter:</u> <i>Stephen Bouch</i> Host: Sherry Danna	Platinum Ballroom 10 Reporter: Alice Lopez
11:00 am to 12:30 pm The Art and Practice of Court Administration <u>Presenter:</u> Alex Aikman Host: Paul Shapiro	Platinum Ballroom 7 Reporter: Sydney Fowler
12:00 Noon to 1:30 pm Lunch in Exhibit Hall	Marquis Ballroom Center & South
1:30 pm to 3:00 pm From Frontierland to Tomorrowland: A Multi-agency Discussion on Countywide Integrated Law & Justice <u>Presenters:</u> <i>Snorri Ogata, Hon. Kim Menninger, Bob McDonell, Dave Maggard, Jim Tanizaki, Brian Ducker, Greg Ronald</i> Host: Michelle Norhausen	Platinum Ballroom 7 Reporter: Alice Lopez
1:30 pm to 3:30 pm Accessing the NCSC Web Site and Knowledge and Information Services Database <u>Presenters:</u> <i>Linda Caviness, Carl Reynolds, Paul Embley, Amy McDowell</i> Host: Janet Garcia	Platinum Ballroom 9 Reporter: Vivian Valenzuela
1:30 pm to 3:30 pm Implementing a Successful Caseflow Management Program (MSU #5) <u>Presenter:</u> <i>Stephen Bouch</i> Host: Daeanna Arellano	Platinum Ballroom 10 Reporter: Linda Bowers
3:00 pm to 4:00 pm Pin Exchange	Marquis Ballroom Center & South
3:30 pm to 4:30 pm Exhibit Show Ice Cream Break and Prize Drawing (MUST BE PRESENT TO WIN)	Marquis Ballroom Center & South

THURSDAY, JULY 17

8:00 am to 5:00 pm

Registration and Conference Information

Platinum Ballroom Foyer

8:45 am to 10:00 am

Desperately Seeking Service

Introduction: NACM Vice President Suzanne Stinson

Presenter: *Greg Gray*

Host: Ronna Uruburu

Platinum Ballroom 5 & 6

Reporter: Cynthia Hernandez-Buter

**Concurrent Workshops: Round VII
Service Excellence**

10:15 am to 11:45 am

**Customer Service In the Courts is GREAT! Except When It
Isn't.** (Repeats at 1:30 pm)

Presenter: *Anna Eidson*

Host: Anita Alexander

Platinum Ballroom 1

Reporter: Stephanie Hess

**Voices From the Mainstream - First Break the Rules:
Implications for Judicial Administration and
Court Leaders II**

(Repeats at 3:15 pm)

Presenter: *David Slayton*

Host: Steve Cascioppo

Platinum Ballroom 2

Reporter: Nancy Bullock

**Direct Service, Self Service, and Self Sufficiency: Models
for a New Reality** (Repeats at 3:15 pm)

Presenters: *John Clarke, Brian Borys, Joi Sorensen*

Host: Brenda Lussier

Platinum Ballroom 3

Reporter: Laura Miller

**How Do We HELP the People Who Need Our HELP Without
Needing HELP Ourselves?**

(Repeats at 3:15 pm)

Presenter: *James F. Imperatrice*

Host: Paul Shapiro

Platinum Ballroom 7

Reporter: Don Webber

**Designing, Building and Renovating Courthouses and
Justice Facilities III: Courts Planning and Design for
Service Excellence** (Repeats at 1:30 pm)

Presenters: *Todd Phillips, Frank Greene, Chuck Short, John
VanWhervin*

Host: Warner Hassell

Platinum Ballroom 8

Reporter: Fran Johnson

**Technology: The How and Why of Web Services for Self-
Represented Litigants** (Repeats at 1:30 pm)

Presenters: *Charlie Green, Linda Dippel, Jill Selvaggio*

Host: Sherry Danna

Platinum Ballroom 9

Reporter: Gerry Durfee

11:45 am to 1:15 pm

NACM Swearing In and Business Meeting Lunch

Platinum Ballroom 5 & 6

Thursday, July 17 – Continued

Concurrent Workshops Round VIII: Service Excellence

1:30 pm to 3:00 pm

Customer Service In the Courts is GREAT! Except When It Isn't. (Repeat of 10:15 am) <u>Presenter:</u> <i>Anna Eidson</i> Host: Ruthie Newcomer	Platinum Ballroom 1
Planning for Pandemic/Public Health Emergencies: Issues and Strategies (Repeats at 3:15 pm) <u>Presenters:</u> <i>Caroline Cooper, Hon. John Cleland</i> Host: Fran Johnson	Platinum Ballroom 2 Reporter: Pam Harris
Don't Leave Anaheim Without One: A Plan to Involve Stakeholders and Partners in Your Court Security Improvement Effort (Repeats at 3:15 pm) <u>Presenters:</u> <i>Steve Steadman, Dan Donovan</i> Host: Janet Garcia	Platinum Ballroom 4 Reporter: Richard Luckham
Designing, Building, and Renovating Courthouses and Justice Facilities III: Courts Planning and Design for Service Excellence (Repeat of 10:15am) <u>Presenters:</u> <i>Todd Phillips, Frank Greene, Chuck Short, John Van Whervin</i> Host: Blanca Aguilar	Platinum Ballroom 8
Technology: The How and Why of Web Services for Self-Represented Litigants (Repeat of 10:15 am) <u>Presenters:</u> <i>Charlie Green, Linda Dippel, Jill Selvaggio</i> Host: Vivian Valenzuela	Platinum Ballroom 9
KEYNOTE FOLLOW UP – The 93 Percent Rule (Repeats at 3:15 pm) <u>Presenter:</u> <i>Greg Gray</i> Host: Michael Gatiglio	Platinum Ballroom 10 Reporter: Linda Romero-Soles
3:00 pm to 3:15 pm Refreshment Break	Platinum Ballroom Foyer

Concurrent Workshops Round IX: Service Excellence

3:15 pm to 4:45 pm

Voices From the Mainstream – First Break the Rules: Implications for Judicial Administration and Court Leaders II (Repeat of 10:15 am) <u>Presenter:</u> <i>David Slayton</i> Host: Patricia Garcia Duggan	Platinum Ballroom 1
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Thursday, July 17 – Concurrent Workshops 3:15 pm – 4:45 pm Continued

Planning for Pandemic/Public Health Emergencies: Issues and Strategies (Repeat of 1:30 pm) <u>Presenters:</u> <i>Caroline Cooper, Hon. John Cleland</i> Host: Sean Zallaps	Platinum Ballroom 2
Direct Service, Self Service, and Self Sufficiency: Models for a New Reality (Repeat of 10:15 am) <u>Presenters:</u> <i>John Clarke, Brian Borys, Joi Sorensen</i> Host: Blanca Aguilar	Platinum Ballroom 3
Don't Leave Anaheim Without One: A Plan to Involve Stakeholders and Partners in Your Court Security Improvement Effort (Repeat of 1:30 pm) <u>Presenters:</u> <i>Steve Steadman, Dan Donovan</i> Host: Sheryl Connelly	Platinum Ballroom 4
How Do We HELP the People Who Need Our HELP Without Needing HELP Ourselves? (Repeat of 10:15am) <u>Presenter:</u> <i>James F. Imperatrice</i> Host: Randy Henderson	Platinum Ballroom 7
KEYNOTE FOLLOW UP – The 93 Percent Rule (Repeat of 1:30pm) <u>Presenter:</u> <i>Greg Gray</i> Host: Art Acevedo	Platinum Ballroom 10
4:45 pm to 5:15 pm Conference Closing Plenary: NACM President and President-Elect Report on Future Conferences Host: Sheryl Connelly	Platinum Ballroom 5 & 6 Reporter: Randy Henderson
6:30 pm to 11:00 pm Closing Dinner and Dance with entertainment by the David Martin Band	Marquis North

FRIDAY, JULY 18

9:00 am to 10:00 am

New Board Member Orientation

Elite 2

10:00 am to 12:00 Noon

NACM Board of Directors Meeting

Elite 2

**HOSPITALITY SUITE
PRESIDENTIAL SUITE 1917
NON-SMOKING**

Sunday, July 13	8:00 am to 11:30 pm	Deloitte Consulting LLC
Monday, July 14	9:30 am to 11:30 pm	
Tuesday, July 15	8:00 am to 11:30 pm	Heery International
Wednesday, July 16	8:00 am to 11:30 pm	AllianceOne Receivables
Thursday, July 17	10:00 am to 11:30 pm	

REGISTRATION AND INFORMATION DESK

Sunday, July 13	1:00 pm to 8:00 pm
Monday, July 14	7:30 am to 5:00 pm
Tuesday, July 15	8:00 am to 5:00 pm
Wednesday, July 16	8:00 am to 5:00 pm
Thursday, July 17	8:00 am to 5:00 pm

NACM Board of Directors

OFFICERS

President

Paul J. Burke
Boston, MA

President Elect

Marcus Reinkensmeyer
Phoenix, AZ

Vice President

Suzanne H. Stinson
Benton, LA

Secretary-Treasurer

Jude Del Preore
Trenton, NJ

Immediate Past President

Howard "Skip" Chesshire
GA

DIRECTORS

Urban Director

David Slayton
Lubbock, TX

Rural Director

Linda Romero Soles
Modesto, CA

Elected Director

Appointed Director

Michael L. Bridenback
Tampa, FL

At Large Director (1)

Large Court Director

Pamela Harris
Rockville, MD

Small Court Director

Kip Rodda
Lakeport, CA

Limited Jurisdiction Director

Debra DeBerry
Decatur, GA

General Jurisdiction Director

Kevin J. Bowling
Grand Haven, MI

At Large Director (2)

Warner Hassell
Nashville, TN

A "SPECIAL THANKS" TO THE FOLLOWING FOR ASSISTANCE IN PLANNING THE CONFERENCE

Court 2 Court

**Terri Johnson
Kip Rodda
Jude Del Preore**

Exhibit Show

Warner Hassell

Fun Run/Walk

Paul DeLosh

Host & Reporter

**Terri Johnson
Michele Oken**

HOSTS AND REPORTERS

Michele Oken	Terri Johnson	Randy Henderson
Janet Garcia	Rufus Lynch	Suzanne Blavet
Dawn Palermo	Frank Maiocco	Jude Del Preore
Michelle Norhausen	Cynthia Hernandez-Buter	Roy Wynn
Sharon Prentiss	Sally Pym	Julie Torres-Zuanich
Edna Matamoros	Vivian Valenzuela	Mike Bridenback
Richard Luckham	Linda Bowers	Susan Laniewski
David Slayton	Paul Shapiro	Rufus Lynch
Aurora Zamora	Anne Ouellette	Steve Cascioppo
Stephanie Hess	Brenda Lussier	Monica Richards
Ken Kallman	Deborah Taylor-Godwin	Daenna Arellano
Angie Murphy	Karen Archer	Ruthie Newcomer
Scott Griffith	Laura Miller	Deni Butler
Pam Devault	Nancy Bullock	Julie Fend
Andra Motyka	Rick Lewis	Michelle Gray
Johnna Wyant	Margaret Guidero	Rachel Stanley
Art Acevedo	Nancy Dugas	Fran Johnson
Pam Harris	Blanca Aguilar	Patricia Garcia Duggan
Sheryl Connelly	Sean Zallaps	Alice Lopez

National Center for State Courts

300 Newport Avenue
Williamsburg, VA 23185

ASSOCIATION SERVICES

(800) 616-6165

Linda D. Perkins

Association Manager

Kathy Fitch

Association Administrative Assistant

CONFERENCES SERVICES

(888) 609-4023

Valerie F. Hansford

Conference Manager

Stacey Smith

Exhibit Manager

Mayra Miranda

Conference Administrative Assistant

Shirley Sutherland

Conference & Meeting Planner