



**NATIONAL ASSOCIATION FOR COURT MANAGEMENT
AND
NATIONAL ASSOCIATION OF STATE JUDICIAL EDUCATORS**

**Joint Annual Conference
July 10 – 14, 2011
Red Rock Resort
Las Vegas, NV**

**PUSHING THE BOUNDARIES:
*COMING TOGETHER TO STRENGTHEN AND SUPPORT
THE ADMINISTRATION OF JUSTICE***

The NACM National Agenda is designed to drive NACM program priorities and improvements in the court management profession. As a primary voice for the court management profession, NACM has a duty to help chart a course for judicial systems, trial courts, leadership judges, and court managers.

NASJE is a nonprofit organization, founded in 1975, that strives to improve the justice system through judicial branch education. NASJE is a leader in defining the practice of judicial branch education and in gathering and sharing resources among educators.

Together, NACM and NASJE are “Pushing the Boundaries: Coming Together to Strengthen and Support the Administration of Justice” through this national collaboration to improve the justice system and support professional court management education.

AGENDA

All sessions are open to both NACM and NASJE members unless otherwise indicated.

SATURDAY, JULY 9 ***Pre-Conference Activities***

8:30 AM to 5:00 PM

NACM Board of Directors Meeting

Trails

**PUSHING THE BOUNDARIES:
COMING TOGETHER TO STRENGTHEN AND SUPPORT THE ADMINISTRATION OF JUSTICE**

SUNDAY, JULY 10
Pre-Conference Activities

8:00 to 8:30 AM	Registration for Fundamentals of Our Profession	Charleston E Foyer
8:30 AM to 3:30 PM	NACM Leadership Seminar-By Invitation Only (State Association Presidents/Designees) Pamela Q. Harris	Vistas
8:30 AM to 5:00 PM	Joint Technology Committee (JTC)	Siena
8:30 to 10:00 AM	Fundamentals of Our Profession: PART I Introduction to National Association of State Judicial Educators <i>Faculty: Judith M. Anderson and Joseph Sawyer</i>	Charleston E
10:00 AM to 5:00 PM	Fundamentals of Our Profession: PART II The Art and Science of Being a Judicial Branch Educator <i>Faculty: Ileen D. Gerstenberger and Marty Sullivan</i>	Charleston E
10:00 AM to 4:00 PM	NACM Nominating Committee Interviews	Willows
1:00 to 7:00 PM	Registration & Conference Information	Conference Level Registration Area
2:30 to 3:00 PM	Early Career Professionals (ECP) Welcome Session Kelly Steele	Ridges
2:30 to 4:00 PM	NASJE Past Presidents Meeting	Suite 5103
3:00 to 3:30 PM	Host and Reporter Orientation Michelle Oken	Ridges
3:00 to 5:00 PM	Forum for State Directors of Judicial Branch Education Offices	Hills
3:30 to 5:00 PM	Bonus Session: Elders and the Courts: Resources and Training Opportunities <i>Faculty: Brenda Uekert</i>	Trails
4:00 to 5:00 PM	Michigan State University Certification Program General Overview	Veranda AB

5:15 to 6:00 PM

**NACM/NASJE Board Members and
First-time Attendees Reception**

Jude Del Preore, NACM President
Judith Anderson, NASJE President

Veranda

6:00 to 7:30 PM

NACM/NASJE Presidents' Reception

Jude Del Preore, NACM President
Judith Anderson, NASJE President
Robin Sweet, Nevada State Court Administrator

Pavilion Ballroom

Session Descriptions for Sunday, July 10

Fundamentals of Our Profession: PART I Introduction to National Association of State Judicial Educators

This session will provide an overview of the National Association of State Judicial Educators (NASJE) and allow participants to learn about NASJE resources that specifically meet the needs of judicial branch educators.

Fundamentals of Our Profession: PART II The Art and Science of Being a Judicial Branch Educator

As a result of this session, participants will be able to explain the value of judicial branch education; apply principles of adult education and the Kolb Learning Model to curriculum and program planning; use a systematic method of program development; select teaching strategies to correspond with the appropriate mode of learning; discuss specific methods for conducting needs assessments and proper program evaluations; discuss effective strategies for identifying, recruiting, and supporting faculty; identify the steps necessary to develop a curriculum; and discuss how to be effective as a judicial educator beyond the “science” of planning education programs and to exercise professional artistry.

Forum for State Directors of Judicial Branch Education Offices

NASJE was founded by a handful of state directors of judicial branch education (JBE) offices. While NASJE has grown and expanded to address the many roles and needs of JBEs, it is important to reserve time at our conference for the unique job of our state JBE administrators during this challenging time. This informal forum will be a time to:

- Exchange resources and wisdom;
- Identify trends and problem solve; and
- Begin and renew relationships among the state directors of JBEs across our nation.

Bring your concerns, successes, and ideas to discuss with fellow directors.

Elders and the Courts: Resources and Training Opportunities

This year the first of the baby boomers turns 65. In the United States, the population of those aged 65 and over is expected to rise from 39 million to 72 million by 2030. This demographic transition will impact all aspects of society, including the courts. This session focuses on issues and resources that impact the court’s ability to respond to the aging population. It features (1) an overview of NCSC’s Center for Elders and the Courts, (2) a presentation of resources aimed to improve court responses to elder abuse and neglect (including an elder abuse curriculum for state judicial educators), and (3) a discussion of guardianship reform efforts.

MONDAY, JULY 11

Enhancing Public Perceptions of the Courts and Increasing Community Collaboration

7:30 AM to 5:00 PM	Registration & Conference Information	Conference Level Registration Area
By Appointment	Dr. Is In	Ridges
8:15 to 9:00 AM	Welcome and Opening Jude Del Preore, NACM President Judith Anderson, NASJE President Hon. Michael L. Douglas, Chief Justice, Supreme Court of Nevada NACM Award of Merit Presentation NACM Membership Committee Duane Delaney Conference Theme and Keynote Introduction Kevin J. Bowling, NACM President-elect Joseph Sawyer, NASJE President-elect	Summerlin Ballroom
9:00 to 10:00 AM	Keynote Address: iCivics <i>Presenter: Hon. Jean Hofer Toal, Chief Justice, Supreme Court of South Carolina</i>	
10:00 to 10:15 AM	BREAK	

Concurrent Workshops: 10:15 – 11:45 AM

Keynote Follow-Up	iCivics <i>Presenter: Hon. Jean Hofer Toal</i> (Does not repeat)	Veranda C <i>recording session</i>
NACM	Working Across Systems to Meet the Needs of Our Children, Youth, and Families <i>Presenter: Shay Bilchik</i> (Repeats at 1:45 PM)	Charleston AF <i>recording session</i>

NACM	Social Media & the Courts: Opportunities and Pitfalls <i>Presenters: Marcus Reinkensmeyer and Jessica Funkhouser</i> (Repeats at 3:30 PM)	Charleston CD
NASJE	Who Are You? The Myers-Briggs Type Indicator and Your Leadership Style – Making It Work for You <i>Faculty: Joan Bishop and Ileen D. Gerstenberger</i> (Repeats on Tuesday, 10:00 AM)	Veranda E
NASJE	What Do Elder Abuse, Drug Treatment Courts, and Opinion Writing Have in Common? Judicial Education About Sexual Violence Issues in Unexpected Places <i>Faculty: National Judicial Education Program (NJEP), Lynn Hecht Schafran, and Claudia Bayliff</i> (Does not repeat)	Charleston BE
MSU	<i>Court and Community Communication (1.5 hrs)</i> <i>Presenters: Linda Romero Soles and Lisa Galdos</i>	Veranda AB
11:45 AM	NACM Business Meeting Luncheon	Summerlin Ballroom
12:00 to 1:30 PM	NASJE Lunch	Trails

**Concurrent Workshops:
1:45 – 3:15 PM**

NACM	Court and Community Collaboration: A Model for Juvenile Justice <i>Presenter: Sandra Metcalf</i> (Repeats at 3:30 PM)	Charleston AF <i>recording session</i>
NACM	Working Across Systems to Meet the Needs of Our Children, Youth, and Families <i>Presenter: Shay Bilchik</i> (Repeat of 10:15 AM)	Charleston BE

NACM	<p>“Our Children Are Sacred”: Application of the Indian Child Welfare Act <i>Presenters: Timothy Connors and Robert Carbeck</i> (Repeats at 3:30 PM)</p>	Veranda C <i>recording session</i>
NASJE	<p>Court Teams’ Decision-Making: The Role Personalities, Logic, Personal Values, and Life Experiences Play <i>Faculty: Tom Langhorne</i> (Repeats at 3:30 PM)</p>	Veranda D
NASJE	<p>Depth and Breadth: How to Merge the Education Concepts in Substantive Law and Court Management with Impartiality <i>Faculty: Kimberly Papillon</i> (Does not repeat)</p>	Veranda E
MSU	<p><i>Court and Community Communication (3 hrs)</i> <i>Presenters: Linda Romero Soles and Lisa Galdos</i></p>	Veranda AB

3:15 to 3:30 PM REFRESHMENT BREAK

**Concurrent Workshops:
3:30 – 5:00 PM**

NACM	<p>Court and Community Collaboration: A Model for Juvenile Justice <i>Presenter: Sandra Metcalf</i> (Repeat of 1:45 PM)</p>	Charleston BE
NACM	<p>Social Media & the Courts: Opportunities and Pitfalls <i>Presenters: Marcus Reinkensmeyer and Jessica Funkhouser</i> (Repeat of 10:15 AM)</p>	Charleston AF <i>recording session</i>
NACM	<p>“Our Children Are Sacred”: Application of the Indian Child Welfare Act <i>Presenters: Timothy Connors and Robert Carbeck</i> (Repeat of 1:45 PM)</p>	Charleston CD

NASJE	Court Teams' Decision-Making: The Role Personalities, Logic, Personal Values, and Life Experiences Play <i>Faculty: Tom Langhorne</i> (Repeat of 1:45 PM)	Veranda E
NASJE	Brains and Biases: Emotional Intelligence in the Courtroom <i>Faculty: Judge Charles B. Schudson</i> (Does not repeat)	Veranda C <i>recording session</i>
3:30 to 5:30 PM MSU	<i>Court and Community Communication (5 hrs)</i> <i>Presenters: Linda Romero Soles and Lisa Galdos</i>	Veranda AB
7:30 to 10:00 PM	NACM / NASJE Networking Event	Veranda C
7:45 to 9:45 PM	Optional Film Viewing: <i>Winter's Bone</i> <i>Faculty: Kelly Tait and Joseph Sawyer</i> (follow-up film discussion session will be held Tuesday, 1:45 PM)	Siena

ENJOY THE EVENING AND DINNER IN LAS VEGAS

Session Descriptions for Monday, July 11

Keynote Address: iCivics

iCivics (formerly Our Courts) is a Web-based education project designed to teach students civics and inspire them to be active participants in our democracy. iCivics is the vision of Justice Sandra Day O'Connor, who is concerned that students are not getting the information and tools they need for civic participation, and that civics teachers need better materials and support.

Keynote Follow-Up Workshop 10:15-11:45 AM

Dr. Is In

The National Center for State Courts' **Doctor Is In** program offers conference attendees a free consultation with one or more of NCSC's court services professionals to discuss and find a solution to whatever challenge your court is facing. These one-on-one meetings with an NCSC expert allow attendees to examine a specific challenge that is being faced by their court or organization. There is no charge and no further obligation. If you are interested in making an appointment, please contact Program Coordinator Kent Kelly at 303-308-4319 or kkelly@ncsc.org

Working Across Systems to Meet the Needs of Our Children, Youth and Families

We know that youth follow multiple pathways into the juvenile justice system. We also know that from an ecological perspective, they face risks and are provided protection in multiple domains: family, peer, school, community, and self. This requires a multi-system response, particularly when that pathway begins with child abuse and neglect. Mr. Bilchik's presentation will explore this pathway in terms of prevalence and covariates and will identify ways courts and their systems partners can reengineer their work to best serve these youth and prevent further system involvement.

Social Media & the Courts: Opportunities and Pitfalls

With increasing numbers of people of all ages getting their news from Twitter and the Internet, how can courts effectively and ethically communicate with reports and the public? May judges in your state have Facebook friends? Should court PIOs be "tweeting" or using Facebook to communicate court information? What guidelines should be in place before a court uses new social media tools? What can courts do to help prevent jurors from causing mistrials by using their smartphones? May judges engage in anonymous blogging regarding court matters?

This seminar will explore the ethical and practical considerations that courts should be aware of before beginning to use the new social media tools or missing out on opportunities to reach all audiences interested in court functions and cases.

Who Are You? The Myers-Briggs Type Indicator and Your Leadership Style – Making It Work for You

This session will allow participants the opportunity to explore their leadership abilities as they relate to the Myers Briggs Type Inventory. Participants will be able to identify their own psychological preference after taking and scoring the inventory for themselves. Using these preferences, participants will explore their own strengths and gifts and identify areas for potential growth. In addition, participants will learn to understand and appreciate the differences in others.

This session involves taking the MBTI before the session (instructions for taking the inventory will follow once you have registered for the workshop). The session is highly interactive and will generate lots of discussion.

MSU Course Description: Court and Community Communication

People do not trust what they do not understand. Effective court leaders must develop and improve communication channels between the courts and the public to advance court purposes and responsibilities and instill public trust and confidence. Court leaders must understand how public information and community outreach activities support the court's mission and objectives. During this course, participants will discuss the court's role in educating the public, learn the key components for implementing effective outreach programs, identify stakeholders, discuss the impact of the media, and develop a strategy for implementing and evaluating an outreach program at their home court.

What Do Elder Abuse, Drug Treatment Courts and Opinion Writing Have in Common? Judicial Education About Sexual Violence Issues in Unexpected Places

Sexual violence is a pervasive issue but often goes unrecognized or unaddressed. Highlighting the presence and impact of sexual violence in these and other unexpected areas is a creative and effective way to provide judicial education on this topic.

Elder abuse, drug treatment courts, and language are just three of the issues for which the National Judicial Education Program (NJEP) has created new modules for in-person judicial education. Each module can be presented on its own or integrated into a variety of other programs. The modules include a faculty manual, PowerPoint presentation with suggested commentary for the presenter, exercises, extensive resources, and directions for adapting the module to your jurisdiction. The modules are available for download from the Web or on CDs.

At this session you will learn about all of the new NJEP modules and explore how you can use them to surprise and enlighten your judges and court staff.

Court and Community Collaboration: A Model for Juvenile Justice

Collaboration is a widely applied term proudly used when two or more people or organizations come together with a common interest. However, few understand collaboration is a recursive process that goes well beyond cooperation or common interest. Rather, it is a sincere, collective, deep level of sharing toward the achievement of a common goal that taps into all levels of an organization's resources.

Just by their nature and what they do, juvenile courts tend to have significant experience in the area of collaboration. Perhaps it is the relational quality of the courts that fosters this, but the courts need to do more. As the adult court and new legislation encroaches on the original concept of the juvenile courts, collaboration is critical to helping youth thrive and retaining the viability of this very special court. This workshop will analyze the concept of collaboration and how it applies to a "model" juvenile court and makes it more effective.

"Our Children Are Sacred": Application of the Indian Child Welfare Act

The Indian Child Welfare Act applies to adoptions, neglect and abuse proceedings, and guardianships and, in limited circumstances, domestic relations if a child from a federally recognized tribe is involved. There are 565 federally recognized tribes in the United States. Participants will receive resource materials explaining the genesis of the Act, its application in state court, and current developments in tribal-state court relationships.

Court Teams' Decision-Making: The Role Personalities, Logic, Personal Values and Life Experiences Play

How can our court teams improve their decision-making? Why do some court teams always seem to make prudent yet difficult decisions while other teams appear to anguish and languish with their decision-making process? Why do individual team members, possessing equal intelligence and access to an identical set of facts, reach different decisions? How did a human inconceivably "out think" IBM's "infallible decision-making computer"? These questions are answered to offer practical strategies for improving our individual and court team decision-making.

Before attending this workshop, please take the self-scoring Myers-Briggs personality type test at: <http://www.humanmetrics.com/cgi-win/jtypes2.asp>. Then review what your Myers-Briggs alpha score means at http://www.personalitypathways.com/type_inventory.html.

Depth and Breadth: How to Merge the Education Concepts in Substantive Law and Court Management with Impartiality

This interactive workshop will explore how we teach judges the application of the law to facts and court managers, key management skills while infusing impartiality into each aspect. Proceeding with complex legal analysis, managing during budget crises, assessing expert witness competency, mediating voir dire, assessing lay witness credibility, and anticipating appeal will be discussed. The ways that impartiality sits at the center of these processes will be explored. The course will use fMRI imaging studies to explore how our brains engage in these processes.

Brains and Biases: Emotional Intelligence in the Courtroom

What can recent brain science research teach court managers and judges about our own biases and decision-making? How can we enhance our emotional intelligence to better understand ourselves, each other, lawyers and litigants? How can we bring our emotional intelligence to America's courts to respond to challenging people and problems more effectively? This session will offer an introduction to:

- 1) recent developments in brain science and what they reveal about implicit bias and its impact on decision-making;
- 2) emotional intelligence and how court managers and judges can bring "EI" into the justice system to better understand themselves, each other, and the cases coming to America's courts; and
- 3) examples of how educators can use cinema and literature to provide provocative and enjoyable seminars to help court managers, judges, and their staffs learn about and enhance their emotional intelligence.

Optional Film Viewing: *Winter's Bone*

In the Ozark woods, 17-year-old Ree Dolly, caretaker of her younger brother and sister and mentally ill mother, sets out to find her father who has put their house up for his bail bond and then disappeared. Her determination in dire circumstances lights up this riveting, somber gem of a movie that won the Grand Jury Prize at the 2010 Sundance Film Festival and was nominated for four Academy Awards. ***A facilitated discussion addressing issues from the movie in the context of the judicial branch will occur on the following day of the conference.***

TUESDAY, JULY 12

Supporting Professional Court Management Education

8:00 AM to 5:00 PM	Registration & Conference Information	Conference Level Registration Area
By Appointment	Dr. Is In	Ridges
8:15 to 8:35 AM	Justice Achievement Award Presentation NACM Membership Committee Stephanie Hess	Summerlin Ballroom
	NCSC Distinguished Service Award Presentation Rob Baldwin	
8:35 to 8:45 AM	Keynote Introduction Judith Anderson, NASJE President	
8:45 to 9:45 AM	Keynote: Supporting Professional Court Management Education Through Team Building and Critical Analysis <i>Faculty: Theresa Robinson</i> Fueling the “Me” in Team: An Integrated Approach to Team Performance	
9:45 to 10:00 AM	BREAK	

Concurrent Workshops: 10:00 – 11:30 AM

Keynote Follow-Up	Vision Casting and Action Planning for Fueling the “Me” in Team <i>Faculty: Theresa Robinson</i> (Does not repeat)	Charleston AF <i>recording session</i>
NACM	Social Media and the Ethical Court Employee <i>Presenters: Norman H. Meyer, Jr. and Karl Thoennes</i> (Repeats at 1:45 PM)	Charleston BE
NACM	From Succession Planning to Talent Management: A Blueprint for Success <i>Presenter: Brenda Wagenknecht-Ivey</i> (Repeats at 1:45 PM)	Veranda C <i>recording session</i>

NASJE	Who Are You? The Myers-Briggs Type Indicator and Your Leadership Style – Making It Work for You <i>Faculty: Joan Bishop and Ileen D. Gerstenberger</i> (Repeat of Monday, 10:15 AM)	Veranda E
NASJE	Shared Interest Group #1 – Use of Technology in the Courts Joseph Sawyer	Veranda D
NASJE	Shared Interest Group #2 – International Work Milt Nuzum	Hills
NASJE	Shared Interest Group #3 – Education Topics and Tools for Staff and Judicial Officers John Meeks	Siena
MSU	<i>Resources, Budget, and Finance (1.5 hrs)</i> <i>Presenters: Mark Van Bever and Charlotte Jerrett</i>	Veranda AB
11:30 AM	NACM Lunch on Your Own	
11:30 AM to 1:30 PM	NACM Publication Committee Focus Group (By Invitation Only)	Hills
11:30 AM to 1:30 PM	NASJE Membership Meeting Luncheon	Trails
Noon to 1:30 PM	NACM Past Presidents Luncheon (By Invitation Only)	Terra Rossa

**Concurrent Workshops:
1:45 – 3:15 PM**

NACM	The Court Administrator: Our Role, Purpose, and Capabilities <i>Presenter: Janet G. Cornell</i> (Does not repeat)	Charleston AF <i>recording session</i>
NACM	Social Media and the Ethical Court Employee <i>Presenters: Norman H. Meyer, Jr. and Karl Thoennes</i> (Repeat of 10:00 AM)	Veranda C <i>recording session</i>

NACM	From Succession Planning to Talent Management: A Blueprint for Success <i>Presenter: Brenda Wagenknecht-Ivey</i> (Repeat of 10:00 AM)	Charleston CD
NASJE	Taking the Opportunity to Lead <i>Faculty: Deborah King and William Brunson</i> (Does not repeat)	Veranda D
NASJE	Diversity Issues in the Film <i>Winter's Bone</i>: A Facilitated Discussion <i>Faculty: Kelly Tait and Joseph Sawyer</i> (Does not repeat)	Veranda E
MSU	<i>Resources, Budget, and Finance (3 hrs)</i> <i>Presenters: Mark Van Bever and Charlotte Jerrett</i>	Veranda AB
3:15 to 3:30 PM	REFRESHMENT BREAK	
3:30 to 5:00 PM	Forum on the Advancement of Court Technology (FACT) Marlene Martineau	Trails
3:30 to 5:00 PM	American Institute of Architects (AIA) Partnership Carla Smith and Chuck Oraftik	Siena

**Concurrent Workshops:
3:30 – 5:00 PM**

NACM	Shared Interest Group #1 – General Jurisdiction Courts Stephanie Hess	Charleston BE
NACM	Shared Interest Group #2 – Limited Jurisdiction Courts Phil Knox	Veranda D
NACM	Shared Interest Group #3 – Family/Juvenile Jurisdiction Courts Sandra Metcalf	Charleston CD

NASJE	Leadership and Knowledge Management in the Courts <i>Faculty: Paul Biderman and Larry Webster</i>	Charleston AF <i>recording session</i>
NASJE	Building the Next Generation of Court Managers: Constructing a Management Training Program in an Urban Setting <i>Faculty: Terry Curry and Laura B. Reed</i>	Veranda C <i>recording session</i>
MSU	<i>Resources, Budget, and Finance (4.5 hrs)</i> <i>Presenters: Mark Van Bever and Charlotte Jerrett</i>	Veranda AB
6:30 to 10:00 PM	NACM / NASJE Annual Social Event	Cherry Night Club

Session Descriptions for Tuesday, July 12

Keynote: Supporting Professional Court Management Education Through Team Building and Critical Analysis

Fueling the “Me” in Team: An Integrated Approach to Team Performance

Consider today’s work environment – the pressure to perform, to collaborate, to achieve, to innovate, to take risks, to anticipate and stay ahead of the trends . . . it’s exhausting! Amid these challenges and demands, many of us slip into the trap of surviving instead of thriving. And though it’s frequently said that “there’s no ‘I’ in team,” current engagement studies reveal however that “there is a ‘ME’ in team” – a “ME” that is critical to overall team effectiveness. In this session Theresa will emphasize how taking care of self (life balance, health, and happiness) maximizes long-term team performance.

Keynote Follow-Up Workshop 10-11:30 AM: Vision Casting and Action Planning for Fueling the “Me” in Team

In this follow-up to the plenary session, join in a practical approach that provides a win-win for you and your team. Discover how to reignite your passion and purpose; explore how defining your professional and personal vision is essential to creating a concrete action plan; learn how to leverage your overall sense of life balance, health, and happiness; develop action steps that will support your vision; and capitalize on a support and accountability system that tracks and measures successes and raises awareness to challenges.

Dr. Is In

The National Center for State Courts’ **Doctor Is In** program offers conference attendees a free consultation with one or more of NCSC’s court services professionals to discuss and find a solution to whatever challenge your court is facing. These one-on-one meetings with an NCSC expert allow attendees to examine a specific challenge that is being faced by their court or organization. There is no charge and no further obligation. If you are interested in making an appointment, please contact Program Coordinator Kent Kelly at 303-308-4319 or kkelly@ncsc.org.

Social Media and the Ethical Court Employee

Social media are hot and fun, and using them can get a court employee in a lot of trouble! This session will outline social media use by court employees, review the NACM Model Code of Conduct, address how these two intersect, and then provide helpful tips on what a court can and should do to prevent problems. Which social media behaviors are acceptable and which are not? The answers are not always clear-cut. Specific fact situations will be discussed, and the session will engage the audience in a lively discussion of social-media ethical problems that have occurred, and may occur, in our courts.

From Succession Planning to Talent Management: A Blueprint for Success

A staffing crisis was looming a decade ago; it still looms today. Court organizations are especially vulnerable. Is your court prepared? The focus of this workshop is to demystify, modernize, and simplify succession planning – or talent management programs. It will provide attendees with compelling reasons for acting now and a blueprint for success. For conference attendees committed to ensuring that your court organization has a deep and reliable pipeline of qualified internal candidates prepared to fill key positions as vacancies occur, this is a must-attend workshop.

Who Are You? The Myers-Briggs Type Indicator and Your Leadership Style – Making It Work for You

This session will allow participants the opportunity to explore their leadership abilities as they relate to the Myers Briggs Type Inventory. Participants will be able to identify their own psychological preference after taking and scoring the inventory for themselves. Using these preferences, participants will explore their own strengths and gifts and identify areas for potential growth. In addition, participants will learn to understand and appreciate the differences in others.

This session involves taking the MBTI before the session (instructions for taking the inventory will follow once you have registered for the workshop). The session is highly interactive and will generate lots of discussion.

NASJE Shared Interest Group #1 – Use of Technology in the Courts

During this session, participants will share new developments in educational technology and its impact on judicial education. Participants will explore the classroom and legal applications of the iPad and other tablet-based technologies.

NASJE Shared Interest Group #2 – International Work

During this session participants will discuss opportunities to serve as judicial educators beyond our United States borders. Colleagues who have participated in international judicial education assignments will share their experiences. Participants will learn how to find future opportunities to become involved in international judicial branch education.

NASJE Shared Interest Group #3 – Education Topics and Tools for Staff and Judicial Officers

Join your colleagues to discuss anything and everything related to education for court managers and staff, such as goals and objectives for court staff education; topics; delivery methods; faculty recommendations; and faculty development. All interested NACM and NASJE members are encouraged to attend.

The Court Administrator: Our Role, Purpose, and Capabilities

Has the nature of your work changed in this economic environment? The newly published NACM Mini Guide *The Court Administrator – A Guide and Manual* will be shared with session participants. A summary of the changes between the previous publication and the current publication will be used to stimulate discussion about the court administration profession, professional development, and the knowledge, skills, and abilities necessary for the profession in the next five years. Those who are already in a management role or those aspiring to be in that role will share experiences and consider uses of the new mini guide.

Taking the Opportunity to Lead

This workshop is for individuals with some experience as a manager or supervisor. Leadership presents opportunities and challenges. As a manager or supervisor, understanding when to exercise leadership is crucial, as is an understanding of the risks. During this course, participants will evaluate the relationship between leadership and power and explore a variety of leadership strategies. Faculty will share ideas about how to exercise leadership in the culture of the courts, how to use contemporary leadership approaches, and how to facilitate organizational development and change in your local organization.

Diversity Issues in the Film *Winter's Bone*: A Facilitated Discussion

The unforgettable story told in *Winter's Bone* of a 17-year-old girl's quest to preserve her home and her family highlights numerous diversity issues that can impact the attitudes and behaviors of court employees and court participants. This facilitated discussion will address some of the issues framed by the movie within the context of the court, such as poverty, education level, mental illness, addiction, and rural isolation. *This discussion will still be of value for those participants who were unable to view the film but are interested in the issues.*

Forum on the Advancement of Court Technology (FACT)

FACT, the Forum on the Advancement of Court Technology, conducts its Steering Committee meeting at which governance and strategic issues are considered. Members and interested parties are welcome to attend.

American Institute of Architects (AIA) Partnership

NACM and the American Institute of Architects (AIA) formed a partnership to encourage professional collaboration regarding facility programming, planning, and design. Both organizations determined it was necessary for court leaders and architects to engage in the process from project beginning to end. NACM will host a meeting at the midyear conference and would like to extend an invitation to any interested attendee.

NACM Shared Interest Group #1 – General Jurisdiction Courts

Attendees will have the opportunity to exchange ideas with their colleagues in general jurisdiction courts regarding issues related to pro se litigants, high-profile jury trials, juror needs, problem-solving courts, and additional related topics.

NACM Shared Interest Group #2 – Limited Jurisdiction Courts

Attendees will share successes, ideas, problems, and challenges during an open conversation with limited jurisdiction court administrators and administrative staff regarding issues specific to the management of limited jurisdiction courts.

NACM Shared Interest Group #3 – Family/Juvenile Jurisdiction Courts

The most recent addition to the shared interest groups, this group will provide an open forum for attendees to share ideas, challenges, and successes relating to the management, therapeutic approaches, programming, and other specific issues within family/juvenile jurisdiction courts.

Leadership and Knowledge Management in the Courts

This workshop is for staff and new or experienced managers/supervisors. Leadership involves thinking about and preparing for the future. During this course, participants will assess the possibilities for leadership in the courts with regard to knowledge management, which is often a vital component of succession management. Faculty will share definitions of knowledge management, explore a variety of models, compare knowledge management with information management, and offer ideas for both technological and social approaches to this important step to enhancing the intellectual capital in the courts.

Building the Next Generation of Court Managers: Constructing a Management Training Program in an Urban Setting

Creating a leadership culture and succession planning are two of the topics about which court leaders talk and worry a lot, but about which too little has been done. This session will explore how the District of Columbia Courts tackled these challenges by creating an innovative series of programs for (1) aspiring managers and (2) managers already in their roles. In addition to an overview of the objectives, structure, and planning of the workshop series, this session will feature a panel including not only the visionaries who created, and lead, the program, but also recent participants.

WEDNESDAY, JULY 13
Association Committee Meetings and Exhibition

6:00 AM	FUN RUN/WALK Paul DeLosh	MEET IN HOTEL LOBBY 6:00 AM
8:00 AM to 5:00 PM	Registration & Conference Information	Conference Level Registration Area
8:30 to 11:00 AM MSU	<i>Resources, Budget, and Finance (7 hrs)</i> <i>Presenters: Mark Van Bever and</i> <i>Charlotte Jerrett</i>	Veranda AB
By Appointment	Dr. Is In	Suite 5102
8:00 to 9:30 AM	NASJE Regional Meetings	
	Southeastern Region	Siena
	Western Region	Summerlin F
	Northeastern Region	Summerlin E
	Midwestern Region	Hills
9:30 to 10:00 AM	Installation of New NASJE Officers	Charleston AF
10:15 to 11:45 AM	NASJE Closing Plenary Pushing the Boundaries of Education: From Event to Curriculum-Based Planning <i>Faculty: Maggie Cimino and Stephen M. Feiler</i>	Charleston AF
NOON to 5:00 PM	NASJE Board Meeting/Lunch	Willows
NACM Committee Meetings		
<i>All conference attendees are invited and welcome to attend any NACM committee meeting. A Committee Preference Form that includes the activities of each committee is included in the conference materials. If you have questions about the committees, please feel free to contact any NACM Board member.</i>		
8:00 to 9:30 AM	Planning Committee (Strategic Planning Focus Group)	Veranda C
8:30 to 9:30 AM	Website Committee Meeting	Veranda DE
9:30 to 10:30 AM	Conference Development Committee & Exhibitor Subcommittee	Veranda C
9:30 to 10:30 AM	Ethics Committee	Veranda DE

10:30 to 11:30 AM	Publications Committee	Veranda C
10:30 to 11:30 AM	Membership Committee & State Association Subcommittee	Veranda DE
10:00 AM to NOON	Court 2 Court Showcase	Red Rock Ballroom
10:00 AM to 4:00 PM	2nd Annual Silent Auction Benefiting the Las Vegas YMCA	Outside of Red Rock Ballroom
10:00 AM to 5:00 PM	Exhibit Show	Red Rock Ballroom
NOON	Box Lunch	Red Rock Ballroom
1:00 to 2:00 PM	Pin Exchange	Red Rock Ballroom
2:15 to 2:45 PM	Exhibitor Bonus Session SUSTAIN: Innovate with Configurable Workflow	Charleston BCDE
3:00 to 3:30 PM	Exhibitor Bonus Session ADOBE: IMPROVING COURT PRACTICES	Charleston BCDE
4:00 to 5:00 PM	Prize Drawing (must be present to win)	Red Rock Ballroom

ENJOY THE EVENING AND DINNER IN LAS VEGAS

Special Receptions

5:30 to 7:00 PM	National Center for State Courts ICM Fellows	Veranda C
7:00 to 9:30 PM	University of Denver (Alumni Dinner)	Cabo Mexican Restaurant

Session Descriptions for Wednesday, July 13

Dr. Is In

The National Center for State Courts' **Doctor Is In** program offers conference attendees a free consultation with one or more of NCSC's court services professionals to discuss and find a solution to whatever challenge your court is facing. These one-on-one meetings with an NCSC expert allow attendees to examine a specific challenge that is being faced by their court or organization. There is no charge and no further obligation. If you are interested in making an appointment, please contact Program Coordinator Kent Kelly at 303-308-4319 or kkelly@ncsc.org

NASJE Closing Plenary

Pushing the Boundaries of Education: From Event to Curriculum-Based Planning

This highly interactive session will explore the use, benefit, and impact of curriculum-based planning on the justice system. Curriculum-based planning is a process that ensures comprehensive, relevant education is available for court staff —judicial and non-judicial— throughout their careers and/or assignments. This plenary will introduce the tools, resources, and design strategies identified as best practices. Areas of focus will include (1) consistency of content over time, from venue to venue, and from faculty member to faculty member; (2) facilitation of ways to make faculty and the education more effective; and (3) flexibility of curriculum to meet varying education needs of all court personnel.

Court 2 Court Showcase

NACM's 26th annual conference again features a Court 2 Court showcase of special projects that will inspire your initiative and creativity to address court issues for improved customer service and program enhancements. In keeping with the conference theme these presentations push the boundaries of conventional wisdom and all have measured success in cost savings or other tangible benefits to the courts and their constituents.

Exhibitor Bonus Session

SUSTAIN: Innovate with Configurable Workflow

Configurable workflow systems provide enormous value to courts who must constantly innovate amid growing pressures to do more with less. When the workflow system is at the core of your case management system, the court manager's opportunities for process improvements are endless. Come and see Sustain eCourt's configurable workflow system in action and get a glimpse of what the future holds for you.

Exhibitor Bonus Session

ADOBE: Improving Court Practices

Join Adobe for an informative discussion on how the courts' experience, from case management to online E-files, is improving with Adobe's platform. Learn how Adobe's numerous applications are used both nationally and internationally.

THURSDAY, JULY 14
Sustaining Excellence in Difficult Budget Times

8:00 AM to 5:00 PM	Registration & Conference Information	Conference Level Registration Area
By Appointment	Dr. Is In	5102
8:30 AM to 12:00 PM	NASJE Board Meeting (con't)	Willows
8:30 to 8:45 AM	Keynote Introduction Pamela Q. Harris, NACM Vice President	Summerlin Ballroom
8:45 to 9:45 AM	Keynote: Inner Strength: Court Managers Facing Budgetary and Other Crises <i>Presenter: Noreen L. Sharp</i>	Summerlin Ballroom
9:45 to 10:00 AM	BREAK	

Concurrent Workshops:
10:00 – 11:30 AM

Keynote Follow-up	Mission, Service, Stewardship: Court Managers Embracing the Budget Crisis <i>Presenter: Noreen L. Sharp</i> (Repeats at 1:30 PM)	Charleston AF <i>recording session</i>
NACM	Simple Solutions to Court Interpreting Challenges: The Wonders of Remote Interpreting <i>Presenters: Ody Arias-Luciano and Emy Lopez</i> (Repeats at 1:30 PM)	Veranda C <i>recording session</i>
NACM	Issues and Approaches for Managing Home Foreclosure Cases <i>Presenters: Suzanne Schneider, Jennifer D. Bailey, and Merylee Castellanos</i> (Repeats at 1:30 PM)	Charleston CD

NACM	Conquering Collections: Tools, Tips, and Technology to Simplify the Process <i>Presenter: Marlene Martineau, Gary Egner, and Doug Starr</i> (Does not repeat)	Charleston BE
AIA	Performance-Based Infrastructure Delivery for Courthouses <i>Presenters: Andrew Cupples, Joseph Aiello, Kenneth Jandura, and Raymond Garfield</i>	Veranda D
AIA	Retrospective of Courthouse Design 1990-2010 <i>Presenters: Chang-Ming Yeh, Marcus Reinkensmeyer, and Frank Greene</i>	Veranda E
11:45 AM to 1:15 PM	NACM Business Meeting Lunch and New Officer Swearing In	Summerlin Ballroom

**Concurrent Workshops:
1:30 – 3:00 PM**

Keynote Follow-up	Mission, Service, Stewardship: Court Managers Embracing the Budget Crisis <i>Presenter: Noreen L. Sharp</i> (Repeat of 10:00 AM)	Charleston BE
NACM	Simple Solutions to Court-Interpreting Challenges: The Wonders of Remote Interpreting <i>Presenters: Ody Arias-Luciano and Emy Lopez</i> (Repeat of 10:00 AM)	Charleston CD
NACM	Issues and Approaches for Managing Home Foreclosure Cases <i>Presenters: Suzanne Schneider, Jennifer D. Bailey, and Merylee Castellanos</i> (Repeat of 10:00 AM)	Charleston AF <i>recording session</i>
NACM	Innovative and Effective Approaches to Court Collections <i>Presenters: Elizabeth Barber and Judge John Hallacy</i> (Does not repeat)	Veranda AB

AIA	Getting Better Court Facilities in Challenging Times <i>Presenters: Robert Fisch and April Pottorff</i> (Does not repeat)	Veranda D
AIA	How Am I Ever Going to Get My Courthouse Built in This Economy? <i>Presenters: Duncan Broyd and Jay Farbstein</i> (Does not repeat)	Veranda C <i>recording session</i>
3:00 to 3:15 PM	REFRESHMENT BREAK	

NACM Closing Plenary

3:15 to 4:00 PM	Conference Closing Plenary NACM President and President-Elect Report on Future Conferences and NACM National Agenda	Summerlin Ballroom
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Session Descriptions for Thursday, July 14

Keynote: Inner Strength: Court Managers Facing Budgetary and Other Crises Mission, Service, Stewardship: Court Managers Embracing the Budget Crisis

How does the court administrator face these difficult budget times that have already lasted too long and will continue for too many years to come? Is it possible to recover from and live through these economic woes and still administrate a court that is committed to the mission of justice for all, in spite of it all? This session focuses on mission, stewardship, and service as techniques to face difficult budgetary times and as a parallel to employing tactics and strategy. The primary focus is what actions administrators can take to achieve healthy and successful management for difficult budget years.

Keynote Follow-Up Workshop 10:15-11:45 AM

Dr. Is In

The National Center for State Courts' **Doctor Is In** program offers conference attendees a free consultation with one or more of NCSC's court services professionals to discuss and find a solution to whatever challenge your court is facing. These one-on-one meetings with an NCSC expert allow attendees to examine a specific challenge that is being faced by their court or organization. There is no charge and no further obligation. If you are interested in making an appointment, please contact Program Coordinator Kent Kelly at 303-308-4319 or kkelly@ncsc.org

Simple Solutions to Court Interpreting Challenges: The Wonders of Remote Interpreting

Do you struggle with providing interpreting services? Do you need guidance on establishing a program that works without sacrificing accuracy and access to justice? Court interpreting today can be efficient and reliable, if you have the proper program in place. Come learn how to establish an interpreting program that meets these challenges, accounts for budget constraints, is compliant with national interpreter requirements, and gives you options of available resources and new technologies. The second half of our program features a live demo of the latest development in remote interpreting equipment.

Issues and Approaches for Managing Home Foreclosure Cases

Nationwide more than 2.9 million properties were the subject to foreclosure in 2010. Facing severe staffing and resource reductions due to the economic crisis that the collapse of the housing market has caused, courts around the country have struggled to manage the flood of foreclosure filings, which have more than tripled nationally since 2005. Handled as summary matters in most jurisdictions, foreclosure filings are typically not subject to hearings; courts must rely on affidavits prepared by lawyers as the basis for rulings. Disclosures about potential fraud and irregularities, including rubber-stamping of critical affidavits and pleadings without review as to their accuracy, in foreclosure filings during the last year have provided a

further and possibly greater challenge to courts, prompting procedural changes to ensure integrity in filings, as well as investigations by law enforcement agencies. Courts are developing policies, procedures, practices, and strategies to reassure and rebuild the public's confidence in the integrity of foreclosure cases—and in the ability of courts to handle them. What should every court administrator be aware of and able to respond to when the foreclosure crisis hits home?

Conquering Collections: Tools, Tips, and Technology to Simplify the Process

In this world of ongoing budget restrictions, increasing collections and revenue has become a top priority for many courts. With all your other duties, taking on increased collections responsibilities may be overwhelming. There are many options and technologies available from the private sector today. Understanding these options and choosing the best vendor can be daunting. This class will discuss your options, how to best work with vendors, and when it might be appropriate to outsource your collections.

Performance-Based Infrastructure Delivery for Courthouses

Canada and the U.S. have used an alternative financing approach to achieve design excellence for court projects. Presenter will be the Waterloo Courthouse in Kitchener, Ontario; Superior Courthouse in Long Beach, California and PPP experiences with smaller court facilities in the Southeast U.S.

Retrospective of Courthouse Design 1990-2010

The presenters will use the NCSC's Courthouse Retrospective 2000-2010 to identify relevant trends (including cost) in the programming, planning and design of recent courthouses. The presentation will include some case studies and comparisons with recent European courthouse trends.

Innovative and Effective Approaches to Court Collections

Collections, it's not just about the money! So what is a successful court collections program ultimately about? This session focuses on the elements absolutely necessary for improving collections. The session will explore why court collections are important, judicial acceptance of collections, components of successful court collections programs, obstacles and solutions for improving collections, and lessons learned from developing and implementing court collections programs.

Getting Better Court Facilities in Challenging Times

This session will explain how court leaders can justify their space and operational needs to decision makers and make the most of scarce capital construction dollars.

How Am I Ever Going to Get My Courthouse Built in This Economy?

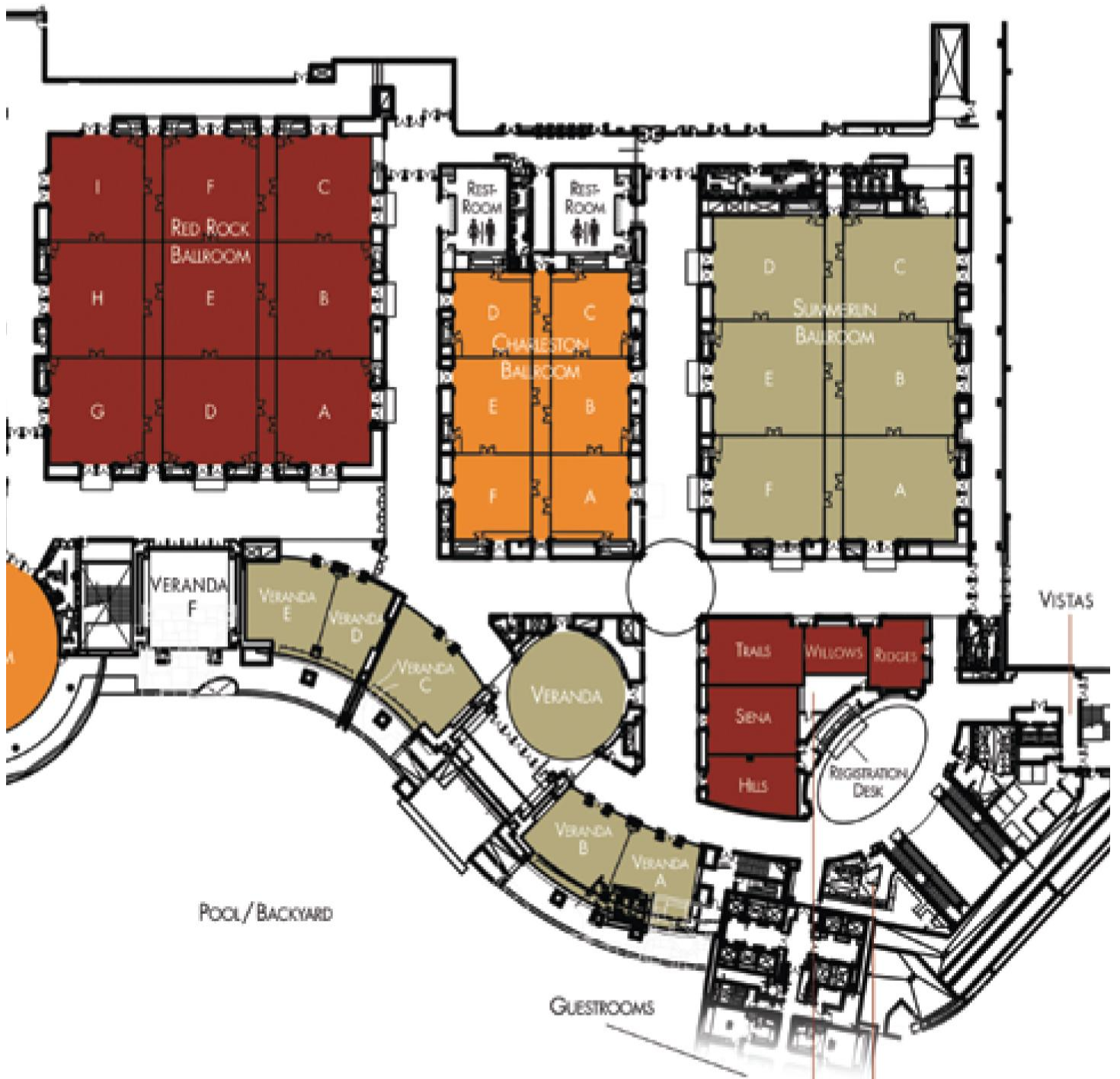
This session will focus on the ways to transform the court's need into the community's need, and, thereby, be funded proactively and with the support of the press and public. How to best reuse what you already have and how to work with architects to achieve affordability and excellence.

FRIDAY, JULY 15
Post-Conference Activities

8:30 AM to NOON

NACM Board of Directors Meeting

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**PUSHING THE BOUNDARIES:
COMING TOGETHER TO STRENGTHEN AND SUPPORT THE ADMINISTRATION OF JUSTICE**



NACM/NASJE NETWORKING

Sunday, July 10 <i>NACM/NASJE Board Members and First-Time Attendees Reception</i>	5:15 pm – 6:00 pm Veranda
Sunday, July 10 <i>NACM/NASJE Presidents' Reception</i>	6:00pm – 7:30 pm Pavilion Ballroom
Monday, July 11 <i>NACM/NASJE Networking Event</i>	7:30 pm – 10:00 pm Veranda
Tuesday, July 12 <i>NACM/NASJE Annual Social Event</i>	6:30 pm – 10:00 pm Cherry Night Club

CONFERENCE REGISTRATION/INFORMATION

Conference Level Registration Area

Sunday, July 10	1:00 PM – 7:00 PM
Monday, July 11	7:30 AM – 5:00 PM
Tuesday, July 12	8:00 AM – 5:00 PM
Wednesday, July 13	8:00 AM – 5:00 PM
Thursday, July 14	8:00 AM – 4:00 PM

CONFERENCE STAFF

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