

PROMOTING IMPROVED COURT LEADERSHIP AND GOVERNANCE



NATIONAL ASSOCIATION FOR COURT MANAGEMENT

Annual Conference
July 15 – 19, 2012
Hilton Orlando Bonnet Creek
Orlando, FL

PROMOTING IMPROVED COURT LEADERSHIP AND GOVERNANCE

AGENDA

SUNDAY, JULY 15

8:00 AM to 3:00 PM	State Association Leadership Seminar <i>By Invitation Only</i>	Citrus/Collier/ Columbia
9:00 AM to 4:00 PM	Joint Technology Committee Meeting	Orange
1:00 to 4:00 PM	Silent Auction	Outside of Floridian Ballroom
1:00 to 7:00 PM	Registration & Conference Information	Bonnet Creek North Foyer
2:00 to 3:00 PM	Early Career Professionals (ECP) Welcome Session	Palm Beach
3:00 to 3:30 PM	Host and Reporter Orientation	Nassau
3:30 to 5:00 PM	Bonus Session: Crises in Court Funding <i>Presenter: Karl Agne</i>	Palm Beach
4:00 to 5:00 PM	Michigan State University Certification Program	Bonnet Creek XII
5:15 to 6:00 PM	First-time Attendees Reception	Citrus/Collier
6:00 to 7:30 PM	President's Reception Kevin J. Bowling, NACM President Elisabeth H. Goodner, Florida State Court Administrator	The Island

PROMOTING IMPROVED COURT LEADERSHIP AND GOVERNANCE

Session Descriptions for Sunday, July 15

Silent Auction

Come and place your bid at the NACM 3rd Annual Silent Auction located outside the Exhibitor Showroom. All proceeds benefit A Place for Children operated by Children's Home Society of Florida. Winners will be announced at 4PM in the Exhibitor Showroom. You do not need to be present to win.

ECP Welcome Session

Are you an Early Career Professional (ECP)? Do you have ten or fewer years of experience in a court or as a judicial branch professional, or are you less than 40 years of age? If you answered "Yes!" then join us for this welcome session! We will discuss the conference, the organization, mentor and networking opportunities! Meet Board Members and other Early Career Professionals like yourself. Conversation will take place on the patio and lemonade will be served. Dress casual. Wear your favorite sunglasses. Most unique shades wins a prize.

Bonus Session: Crises in Court Funding

Arrive early to get a briefing on new research from NCSC that reveals what Americans think about the crises in court funding. This session will also provide you with an effective funding communications framework for your court.

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MONDAY, JULY 16 GOVERNANCE

7:30 AM to 5:00 PM	Registration & Conference Information	Bonnet Creek North Foyer
By Appointment	Dr Is In	Brevard
8:30 to 9:00 AM	Welcome and Opening Kevin Bowling, NACM President Presentation of Colors, Pledge Chief Justice, Supreme Court of Florida ? or State Court Administrator NACM Award of Merit Presentation NACM Membership Committee Conference Theme and Keynote Introduction Pamela Q. Harris, NACM President Elect	Bonnet Creek Ballroom I-VI
9:00 to 10:00 AM	Keynote Address: Universal Principles of Good Governance <i>Presenter: Robert C. Andringa</i>	Bonnet Creek Ballroom I-VI
10:00 to 10:15 AM	Break	

PROMOTING IMPROVED COURT LEADERSHIP AND GOVERNANCE

MONDAY, JULY 16

GOVERNANCE

Concurrent Workshops: 10:15 – 11:45 AM

Keynote Follow-up

Workshop: Governance Models for the Courts: The Challenge of Speaking With One Voice

Presenters: Robert C. Andringa and Dale Lefever

(Repeats at 1:45 PM)

Moving Beyond the Fire Drill – Hitting the “Re-set” Button on Priorities for Your Court

Presenter: Robert M. Coyne

(Repeats at 1:45 PM)

Using Evidence Based Practices to Support Public Safety, Reduce Harm, and Improve the Quality of Life in Our Communities

Presenters: Thomas M. McCaffrey and Janice Radovick Dean

(Repeats at 3:30 PM)

TBD-Workshop Title: Tribal Courts

Presenter: Chief Judge Richard Blake, NAICJA

(Does not repeat)

Project Governance: Too Much – Too Little – Too Late?

Presenters: Dave Usery and Bob Roper

(Repeats at 3:30 PM)

10:15 AM to 12:00 PM

MSU: Essential Components of Courts

(1.75 hours)

Presenter: Alan Carlson

Bonnet Creek
Ballroom Salon XII

11:45 AM to 1:30 PM

Business Meeting Luncheon

Bonnet Creek
Ballroom I-VI

1:30 to 3:15 PM

MSU: Essential Components of Courts

(3.50 hours)

Presenter: Alan Carlson

Bonnet Creek
Ballroom Salon XII

PROMOTING IMPROVED COURT LEADERSHIP AND GOVERNANCE

MONDAY, JULY 16
GOVERNANCE

Concurrent Workshops:
1:45 – 3:15 PM

Keynote Follow-up

Workshop: Governance Models for the Courts: The Challenge of Speaking With One Voice

Presenters: Robert C. Andringa and Dale Lefever

(Repeat of 10:15 AM)

A Case for Court Governance Principles

Presenter: Daniel Becker
Moderator: Patricia Duggan

Panel: NACM Members

(Repeats at 3:30 PM)

Moving Beyond the Fire Drill – Hitting the “Re-set” Button on Priorities for Your Court

Presenter: Robert M. Coyne

(Repeat of 10:15 AM)

Privacy, Civil Rights, and Civil Liberties 101

Presenter: Anthony Capizzi

(Does not repeat)

Better Courthouses through “Visioning” and Consensus Based Leadership

Presenters: Stephen Coulston, Robert Fisch, Jim Beight, and Michael LeBoeuf

(Does not repeat)

3:15 to 3:30 PM

REFRESHMENT BREAK

PROMOTING IMPROVED COURT LEADERSHIP AND GOVERNANCE

MONDAY, JULY 16

GOVERNANCE

Concurrent Workshops:

3:30 – 5:00 PM

A Case for Court Governance Principles

Presenter: Daniel Becker

Moderator: Patricia Duggan

Panel: NACM Members

(Repeat of 1:45 PM)

Project Governance: Too Much – Too Little – Too Late?

Presenters: Dave Usery and Bob Roper

(Repeat of 10:15 am)

TBD-Workshop Title: TBD Federal Courts

Presenter: FCCA, NCBC and NACM

(Does not repeat)

Using Evidence Based Practices to Support Public Safety, Reduce Harm, and Improve the Quality of Life in Our Communities

Presenters: Thomas M. McCaffrey and

Janice Radovick Dean

(Repeat of 10:15 AM)

TBD-Workshop Title: Implicit Bias

Presenter: Kimberly Papillon

(Does not repeat)

MSU: Essential Components of Courts

(5.00 hours)

Presenter: Alan Carlson

Bonnet Creek

Ballroom Salon XII

Enjoy the Evening in Orlando Dinner on your own

7:30 to 10:00 PM

Networking Event

PROMOTING IMPROVED COURT LEADERSHIP AND GOVERNANCE

Session Descriptions for Monday, July 16

Keynote Address: Universal Principles of Good Governance

There are proven principles of governance to guide any organization wanting to move from good to great. But each organization is unique, so principles need to be adapted to an organization's own mission, culture and leadership. This presentation will focus on the key principles and how different organizations apply them. A follow-up workshop will explore what adaptations could make these principles useful to your court.

Doctor Is In

*The National Center for State Courts' **Doctor Is In** program offers conference attendees a free consultation with one or more of NCSC's court services professionals to discuss and find a solution to whatever challenge your court is facing. These one-on-one meetings with an NCSC expert allow attendees to examine a specific challenge that is being faced by their court or organization. There is no charge and no further obligation. If you are interested in making an appointment, please contact Program Coordinator Kent Kelly at 303-308-4319 or kkelly@ncsc.org*

Keynote Follow up Workshop: Governance Models for the Courts: The Challenge of Speaking With One Voice

Court leaders regularly address leadership and management issues to include the specific component of chief judge-court administrator relationships. The previous discussion of "Universal Principles of Good Governance," however, suggests that while these efforts continue to be important there also is a need for a collective component of leadership in the form of court governance. This session will examine the principles of good governance and discuss where and how these principles apply in the culture of the court and especially with respect to the prevailing value of judicial independence.

A Case for Court Governance Principles

(session description)

PROMOTING IMPROVED COURT LEADERSHIP AND GOVERNANCE

Moving Beyond the Fire Drill – Hitting the “Re-set” Button on Priorities for Your Court

Tired of operating in crisis mode? Do you spend more time responding to the “fire drill” of the day than focusing on your leadership agenda? Are you being blocked from achieving all of the positive hopes and dreams you had when you moved to a management role? This workshop focuses on the critical challenges faced by court administrators and the vital role they play in setting the priorities for services delivered through our courts. Through highly interactive discussions, we will explore why crisis is a perfect environment for leaders to lead positive transformation of their court, how effective leaders transform crisis into opportunity, and strategies to define operating and service priorities that lead to decisive action and community-wide support for the unique mission of our courts as the arbiter of justice in a democratic society. Join us!

Privacy, Civil Rights, and Civil Liberties 101

This session will emphasize the importance of privacy protections through illustration of real-world examples of privacy and civil rights violations. A “privacy 101 overview” will educate attendees on privacy, civil rights, and civil liberties concepts, as well as the purpose and benefits of having a privacy policy and the effects of improper practices. Attendees will also gain an understanding of how information quality is a component of privacy. Current privacy resources, developed by the U.S. Department of Justice’s (DOJ’s) Global Justice Information Sharing Initiative (Global), will be featured. These resources were developed to guide agencies through the privacy awareness, privacy impact assessment, and privacy policy development processes, as well as implementation and training. Information on where to turn if your agency needs further assistance will also be provided.

Using Evidence Based Practices to Support Public Safety, Reduce Harm, and Improve the Quality of Life in Our Communities

This Session will provide participants an overview of the evidence based practices (EBP) utilized in the Pretrial Services and Adult Probation Departments in the Fifth Judicial District of Pennsylvania (Pittsburgh). From a practitioner’s perspective, the session will focus on the evolution of risk and harm reduction practices implemented in the trial court that aids and supports informed judicial decision making in the release and supervision of criminal defendants. Additionally, preliminary effectiveness and measureable reductions in pretrial misconduct and post-conviction recidivism will be discussed.

TBD-Workshop Title: Implicit Bias

(session description)

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Session Descriptions for Monday, July 16

Project Governance: Too Much – Too Little –Too Late?

The words Project Governance are often bandied around as if they were the magic solution to all problems that major information technology projects confront. However, there are challenges to ensuring that governance groups are effective and provide the right level of oversight and direction to their staff and technology vendors. This session will explore how governance groups worked in justice information sharing, public access and e-filing projects in Colorado, Illinois, and Iowa. It will also provide working examples of how effective governance and leadership contributes to successful information technology design, deployment and maintenance.

MSU: Essential Components of Courts

(session description)

Better Courthouses through “Visioning” and Consensus Based Leadership

The process of creating a successful foundation for the planning and design of new, expanded or renovated court facilities is dependent on establishing proper leadership on both the owner’s side and the consultant’s side. For the consultant team, it means creating a structure that best responds to the needs of the Courts. For the Courts and Owner, it means how the team should be organized to provide effective leadership and decision-making. This structure needs to be able to properly reflect and address the needs of all Courthouse users inclusive of the Judiciary, Court Support Staff, the Public as well as those responsible for security. Leadership begins with a process that taps into the collective knowledge and experience of the courthouse stakeholders and setting a common vision within this group is the key to success. Holding “visioning” sessions allows for input on goals, concerns, expectations and aspirations of the various stakeholders regarding issues such as space adequacy, functionality, public service delivery, economic climate and political environment. The session will include a conversation on establishing a strong project leadership structure and a short “mock visioning” exercise to demonstrate the participatory nature of the visioning process, followed by a case study of the Travis County, TX courts Master Plan.

TBD-Workshop Title TBD Federal Courts

(session description)

PROMOTING IMPROVED COURT LEADERSHIP AND GOVERNANCE

TUESDAY, JULY 17 LEADERSHIP

8:00 AM to 3:30 PM	Registration & Conference Information	Bonnet Creek North Foyer
By appointment	Dr. Is In	Brevard
8:30 to 8:45 AM	Justice Achievement Award Presentation NACM Membership Committee	Bonnet Creek Ballroom I-VI
	NCSC Distinguished Service Award (?)	
8:45 to 9:00 AM	Keynote Introduction Pamela Q. Harris, NACM President Elect	Bonnet Creek Ballroom I-VI
9:00 to 10:00 AM	Keynote Address: Leading Your Court to High Performance <i>Presenter: Walter E. Natemeyer</i>	
10:00 to 10:15 AM	BREAK	

PROMOTING IMPROVED COURT LEADERSHIP AND GOVERNANCE

TUESDAY, JULY 17
LEADERSHIP

Concurrent Workshops:
10:15 – 11:45 AM

Keynote Follow-up

Leading Your Court to High Performance

Presenter: Walter E. Natemeyer
(Repeats at 1:00 PM)

Working Across Systems to Meet the Needs of Our Children, Youth and Families

Presenter: Shay Bilchik
(Repeats at 1:00 PM)

The Leader's Challenge: Building Resilience and Thriving in Times of Change

Presenter: Alanna K. Moravetz
(Repeats at 1:00 PM)

The Path to Excellence: Principles of Judicial Administration and High Performance Courts

Panelists: Dan Hall, Janet Cornell, and Kevin Bowling
(Repeats at 1:00 PM)

Managing the High Profile Case PART I

Presenter: Karen Levey and Dave Sirack
(PART II to follow at 1:00 PM)

MSU: Leadership (1.5 hours)

Presenter: Jude Del Preore

Bonnet Creek
Ballroom Salon XII

11:45 AM to 1:00 PM

Lunch on Your Own

PROMOTING IMPROVED COURT LEADERSHIP AND GOVERNANCE

TUESDAY, JULY 17

LEADERSHIP

Concurrent Workshops: 1:00– 2:30 PM

Leading Your Court to High Performance

Presenter: Walter E. Natemeyer

(Repeat of 10:15 AM)

Working Across Systems to Meet the Needs of Our Children, Youth and Families

Presenter: Shay Bilchik

(Repeat of 10:15 AM)

The Leader's Challenge: Building Resilience and Thriving in Times of Change

Presenter: Alanna K. Moravetz

(Repeat of 10:15 AM)

The Path to Excellence: Principles of Judicial Administration and High Performance Courts

Panelists: Dan Hall, Janet Cornell, and

Kevin Bowling

(Repeat of 10:15 AM)

Managing the High Profile Case PART II

Presenter: Matt Benefiel and Karen Levey

(Continuation of PART I 10:15 AM)

MSU: Leadership (3.0 hours)

Presenter: Jude Del Preore

Bonnet Creek

Ballroom Salon XII

2:30 to 2:45 PM

REFRESHMENT BREAK

2:45 to 4:15 PM

Forum on the Advancement of Court Technology (FACT meeting)

Marlene Martineau

MSU: Leadership (4.5 hours)

Presenter: Jude Del Preore

Bonnet Creek

Ballroom Salon XII

April 2, 2012

PROMOTING IMPROVED COURT LEADERSHIP AND GOVERNANCE

TUESDAY, JULY 17
LEADERSHIP

Concurrent Workshops:
2:45 – 4:15 PM

Special Interest Group #1
General Jurisdiction Courts
Stephanie Hess

Special Interest Group #2
Limited Jurisdiction Courts
Janet Cornell

Special Interest Group #3
Family/Juvenile Courts

Special Interest Group #4
Federal Courts
Norman Meyer

6:00 to 10:00 PM

NACM Social
Casual Dress
Dinner Provided

PROMOTING IMPROVED COURT LEADERSHIP AND GOVERNANCE

Session Descriptions for Tuesday, July 17

Keynote Address: Leading Your Court to High Performance

(session description)

Keynote Follow-up Workshop to follow at 10:15 am and repeat at 1:00 pm

Doctor Is In

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Working Across Systems to Meet the Needs of Our Children, Youth and Families

We know that youth follow multiple pathways into the juvenile justice system. We also know that from an ecological perspective, they face risks and are provided protection in multiple domains: family, peer, school, community, and self. This requires a multi-system response, particularly when that pathway begins with child abuse and neglect. Mr. Bilchik's presentation will explore this pathway in terms of prevalence and covariates and will identify ways courts and their systems partners can reengineer their work to best serve these youth and prevent further system involvement.

PROMOTING IMPROVED COURT LEADERSHIP AND GOVERNANCE

The Leader's Challenge: Building Resilience and Thriving in Times of Change

"More than education, more than experience, more than training, a person's level of resilience will determine who succeeds and who fails." Dean Beck, HARVARD BUSINESS REVIEW, May 2002

Today's court leaders face the challenge of managing and performing in the midst of relentless change. This research-based workshop provides a set of tools that will assist you in developing your management skills for mastering resilience. The research is clear. Leaders who sustain their work and deliver positive results learn how to manage energy not time, and, in so doing, they build resilience. You will learn about the High Performance Pyramid and four principles for energy management. And, you will leave with a toolbox that you can use not only yourself but with those you manage.

The Path to Excellence: Principles of Judicial Administration and High Performance Courts

*"Two roads diverged in a wood, and I, I took the one less traveled by, And that has made all the difference." –Robert Frost, **The Road Not Taken**.*

*How do you move down the path towards becoming an excellent court? This session offers guideposts for the journey. First, the principles that can guide court leaders as they seek to restructure court services and secure adequate funding will be presented and discussed. Second, court administrators who are actually using the **High Performance Court Framework** in their courts as a "road map" will share their experience and provide practical examples on taking the next steps towards excellence.*

PROMOTING IMPROVED COURT LEADERSHIP AND GOVERNANCE

Session Descriptions for Tuesday, July 17

Managing the High Profile Case PART I

(session description)

MSU: Leadership

(session description)

Managing the High Profile Case PART II

(session description)

Forum on the Advancement of Court Technology (FACT)

FACT, the Forum on the Advancement of Court Technology, conducts its Steering Committee meeting at which governance and strategic issues are considered. Members and interested parties are welcome to attend.

Special Interest Group #1 - General Jurisdiction Courts

Attendees will have the opportunity to exchange ideas with their colleagues in general jurisdiction courts regarding issues related to pro se litigants, high-profile jury trials, juror needs, problem-solving courts, and additional related topics.

Special Interest Group #2 - Limited Jurisdiction Courts

Attendees will share successes, ideas, problems, and challenges during an open conversation with limited jurisdiction court administrators and administrative staff regarding issues specific to the management of limited jurisdiction courts.

Special Interest Group #3 - Family/Juvenile Courts

The most recent addition to the shared interest groups, this group will provide an open forum for attendees to share ideas, challenges, and successes relating to the management, therapeutic approaches, programming, and other specific issues within family/juvenile jurisdiction courts.

Special Interest Group #4 - Federal Courts

(session description)

PROMOTING IMPROVED COURT LEADERSHIP AND GOVERNANCE

WEDNESDAY, JULY 18

7:00 AM	FUN RUN/WALK Paul Delosh	
7:30 AM	GOLF TOURNAMENT Ray Billotte	
8:00 AM to 5:00 PM	Registration & Conference Information	
8:30 to 10:00 AM	MSU: Leadership (6 hours) <i>Presenter: Jude Del Preore</i>	Bonnet Creek Ballroom Salon XII
By appointment	Dr. Is In	
NACM Committee Meetings <i>All conference attendees are invited and welcome to attend any NACM committee meeting. A Committee Preference Form that includes the activities of each committee is included in the conference materials. If you have questions about the committees, please feel free to contact any NACM Board member.</i>		
8:30 to 9:30 AM	Planning Committee	
	Website Committee Meeting	
9:30 to 10:30 AM	Conference Development Committee & Exhibitor Subcommittee	
	Ethics Committee	
10:30 to 11:30 AM	Publications Committee	
	Membership Committee & State Association Subcommittee	
10:00 AM to 5:00 PM	EXHIBIT SHOW	
11:00 AM to 1:00 PM	COURT 2 COURT	
NOON	BOX LUNCH	
1:00 to 2:00 PM	Pin Exchange	
2:00 to 4:00 PM	Exhibitor Bonus Sessions	
	ICM Fellows Status and Planning Meeting By Invitation Only	
4:00 to 5:00 PM	PRIZE DRAWING (must be present to win)	
	Enjoy the Evening in Orlando Dinner on your own	
Special Receptions	See next page for list	

April 2, 2012

PROMOTING IMPROVED COURT LEADERSHIP AND GOVERNANCE

Special Receptions

5:30 to 7:00 PM	National Center for State Courts ICM Fellows By Invitation Only	Taylor
5:30 to 7:00 PM	University of Denver By Invitation Only	
8:00 to 10:00 PM	Networking Event	

DRAFT

PROMOTING IMPROVED COURT LEADERSHIP AND GOVERNANCE

THURSDAY, JULY 19 BUILDING TRUST

8:00 AM to 12 Noon	Registration & Conference Information	
By appointment	Dr. Is In	
8:30 to 9:00 AM	Announcements and Keynote Introduction Pamela Q. Harris, NACM President Elect	Bonnet Creek Ballroom I-VI
	ICM Scholarship Award	
	MSU Graduate Announcement	
9:00 to 10:15 AM	Keynote Address: Leading at the Speed of Trust: Building Private-Public Sector Trust (TBD) <i>Presenter: Stephen M.R. Covey</i> Co-sponsored by FACT and CourtView	
10:15 to 10:30 AM	BREAK	
10:30 to 11:45 AM	Keynote Address Continuation: Leading at the Speed of Trust: Building Private-Public Sector Trust (TBD) <i>Presenter: Stephen M.R. Covey</i> Co-sponsored by FACT and CourtView	Bonnet Creek Ballroom I-VI
12 Noon to 1:15 PM	NACM Business Meeting Luncheon and Induction of New Officers	

PROMOTING IMPROVED COURT LEADERSHIP AND GOVERNANCE

THURSDAY, JULY 19

BUILDING TRUST

Concurrent Workshops:

1:15 – 2:45 PM

Implementing the Speed of Trust in Courts

Presenters: Susan Love and Deb Morse

(Does not repeat)

Ethics: Applying the Codes in Times of Change

Presenters: Peter Kiefer and

Karl Thoennes

(Does not repeat)

International Court Administration:

Models and Opportunities

Presenter: Milt Nuzum, Norman Meyer, and Jeff

Apperson

(Does not repeat)

The Technology Session to Rule Them All

Presenter: Marlene Martineau

(Does not repeat)

TBD-Workshop Title: TBD

Presenter:

(Does not repeat)

Video Technology and the Transformation of Tomorrow's Courthouse

Presenters: Jay Farbstein, Anne Wallace,

Jennifer Willard, John M. Greacen, Emma

Rowden, and Joseph Bocchiaro III

(Does not repeat)

3:00 to 3:30 PM

Conference Closing Plenary

NACM Officers Report on Future Conferences and

NACM National Agenda

Bonnet Creek

Ballroom I-VI

PROMOTING IMPROVED COURT LEADERSHIP AND GOVERNANCE

Session Descriptions for Thursday, July 19

Keynote Address: Leading at the Speed of Trust: Building Private-Public Sector Trust (TBD)

(session description)

Doctor Is In

*The National Center for State Courts' **Doctor Is In** program offers conference attendees a free consultation with one or more of NCSC's court services professionals to discuss and find a solution to whatever challenge your court is facing. These one-on-one meetings with an NCSC expert allow attendees to examine a specific challenge that is being faced by their court or organization. There is no charge and no further obligation. If you are interested in making an appointment, please contact Program Coordinator Kent Kelly at 303-308-4319 or kkelly@ncsc.org*

Implementing the Speed of Trust in Courts

(session description)

Ethics: Applying the Codes in Times of Change

Family members needing advice, arrested employees coming to work, staff posting comments on Facebook: ethics codes vary from one jurisdiction to another. In this session Peter Kiefer and Karl Thoennes will consider how the public's opinion of America's court system has changed over the years, survey ethics codes from around the country, explore why we focus on ethics in the first place, and apply the codes to specific situations. This highly interactive session usually arouses spirited debate and reveals how different courts walk down a sometimes opaque ethical path.

International Court Administration: Models and Opportunities

This interactive session will discuss current models of international court management, followed by practical examples and tips about how NACM members can become involved in international court management work. Participants in this session will have an opportunity to share their experiences and learn from each other. Effective court managers are highly motivated to serve the public. A court manager who expands the scope of that service to the international community will discover richly rewarding career satisfaction and opportunities for personal growth.

PROMOTING IMPROVED COURT LEADERSHIP AND GOVERNANCE

Session Descriptions for Thursday, July 19

The Technology Session to Rule Them All

Want to find out what technology other courts are using for a specific need? Have a technology project that is having problems and you want help fixing it? Have a technology project that was highly successful and want to brag about? Want to share technology innovations in your court that have shown amazing return on investment? This session is for you! Join us for an open forum on all things court technology. No subject is off the table. Bring your questions and comments and join the conversation. Please note that FACT private sector members are invited to attend but not interact. They will be silent observers only.

TBD-Workshop Title: TBD

(session description)

Video Technology and the Transformation of Tomorrow's Courthouse

Over the past 20+ years, video technologies have been finding greater application in court proceedings. Initially, these technologies provided only mediocre picture and sound quality, which represented part of the reason for their limited implementation. As technologies have improved, we have learned – and are learning – more about the legal, procedural, cultural, technical and spatial/architectural concomitants that must be taken into account in order to facilitate effective implementation. In the current financial climate, where there is great pressure to save money, any modification to operations which can contribute to that goal needs to be seriously considered – especially when it may also hold the promise of greater access to justice. At the same time, when many courts tend to be bound by precedent and other participants express due process concerns, there can be understandable resistance to such changes. This panel will review the complex set of variables which need to be addressed in implementing video (and other) technologies and anticipate the impact it may have on the next generation of courthouses.

April 2, 2012

PROMOTING IMPROVED COURT LEADERSHIP AND GOVERNANCE

FRIDAY, JULY 20

9:00 to 10:00 AM

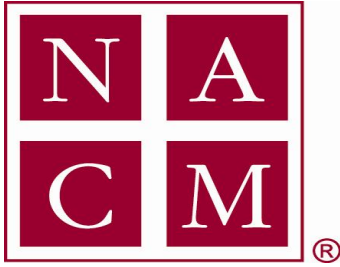
New Board Member Orientation

Bonnet Creek
Ballroom I-VI

10:00 AM to 12 Noon

NACM Board of Directors Meeting

DRAFT



NACM NETWORKING

Monday, July 16 7:30 pm – 10:00 pm
Wednesday, July 18 7:30 pm – 10:00 pm

NACM SOCIAL

Tuesday, July 17 6:00 pm – 10:00 pm

CONFERENCE REGISTRATION/INFORMATION

Sunday, July 15 1:00 pm – 7:00 pm
Monday, July 16 7:30 am – 5:00 pm
Tuesday, July 17 8:00 am – 3:30 pm
Wednesday, July 18 8:00 am – 5:00 pm
Thursday, July 19 8:00 am – 12:00 pm

CONFERENCE STAFF

Linda D. Perkins
Association Manager

Valerie F. Hansford
Conference Services Manager

Stacey A. Smith
Exhibit Manager

Dale Kasperek
Principal Court Management Consultant

Toni J. Engle
Administrative Manager

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(800) 616-6165

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